



# 124 SOUTH LAKE STREET, P.O.BOX 6459, BURBANK, CALIFORNIA 91510-6459

## ELIMINATION OF SEWER AND REFUSE ASSISTANCE PROGRAMS

Dear Burbank Assistance Program Participant:

We are writing to notify you that the City of Burbank's Sewer and Refuse (sometimes called "waste management") Assistance programs are being eliminated effective July 1, 2013. These programs provided an approximate 50% reduction in fees for these services to qualifying low-income customers over the age of 62, persons with permanent disabilities, or persons who require the use of life support equipment in the home.

In September 2012, the City Council voted to place a measure on the April 9, 2013, ballot seeking voter approval to levy a special tax to support the continuance of the Sewer and Refuse Assistance programs. The measure did not pass. Instead of completely eliminating the Sewer and Refuse Assistance programs, as part of the Fiscal Year (FY) 2013-14 budget process, the City Council directed staff to implement a General Fund Subsidy Program. This new program will "ramp down" the financial support offered by the old Sewer and Refuse Assistance programs over the next three years. The new General Fund Subsidy Program will initially provide qualifying customers a 25% subsidy in FY 2013-14 (July 1, 2013 through June 30, 2014), which will be reduced to a 12.5% subsidy in FY 2014-15, and then reduced again to a 6.25% subsidy in FY 2015-16. The General Fund Subsidy Program for qualifying customers is slated to be eliminated as of July 1, 2016.

The effect on you as a current Sewer and Refuse Assistance program customer is that your out-of-pocket fees for these services will be increasing over the next several years. The program gradually increases the portion paid by assistance participants as shown below:

- July 1, 2013 75.00% of full fees for sewer & refuse (or "waste management") services
- July 1, 2014 87.50% of full fees for sewer & refuse services
- July 1, 2015 93.75% of full fees for sewer & refuse services
- July 1, 2016 100,00% of full fees for sewer & refuse services

Refuse Assistance customers with 96- and 64- gallon trash containers (large and medium) will be required to downsize to a 32-gallon (small) trash container. The trash containers will be exchanged during July and August 2013.

A table showing how the General Fund Subsidy Program affects your sewer and refuse fees for Fiscal Year. 2013-14 is enclosed. The full fees are shown on the enclosed Notice of Public Hearing to Consider Increases to Fees and Charges for Water, Refuse and Sewer Services (you also received this notice in your monthly utility bill from the City).

If you have questions, please contact the Public Works Department at 818-238-3800.

Sincerely.

City of Burbank Public Works Department

Enclosure: General Fund Subsidy Program – Sewer and Refuse Monthly Fees Notice of Public Hearing to Consider Increases to Fees and Charges for Water, Refuse and Sewer Services

# General Fund Subsidy Program - Monthly Sewer and Refuse Fees July 1, 2013 - June 30, 2014

| \$ 14.58       | 4.86             | \$ 19.44 \$ | Multi-Family Residential Sewer Fee  |
|----------------|------------------|-------------|-------------------------------------|
| \$ 17.09       | 5.70 \$          | \$ 22.79 \$ | Single-Family Residential Sewer Fee |
| Pay Each Month | Each Month       | Full Fee*   | Sewer: Type of Service              |
| What You Will  | Program Will Pay |             |                                     |
|                | Fund Subsidy     |             |                                     |
|                | What the General |             |                                     |

| Service                | Full Fee* | Each Month    | Pay Each Month |
|------------------------|-----------|---------------|----------------|
| Miscellaneous User Fee | \$ 10.02  | \$ 2.50 \$    | \$ 7.50        |
| City Bin Fee           | \$ 24.87  | 69            | <i>A</i>       |
|                        | \$ 17.01  | <del>\$</del> | A              |

<sup>\*</sup>Full Fee is the amount all non-subsidized sewer and refuse customers pay pay each month.

### Notice of Public Hearing to

# Consider Increases to Fees and Charges for Water, Refuse and Sewer Services

This notice is to inform you that a public hearing will be held on **June 4, 2013, at 6:00PM** in the **City of Burbank Council Chambers, 275** E. Olive Ave, Burbank, California, at which the Burbank City Council will consider adoption of the Citywide Fee Schedule for Fiscal Year 2013-2014. If approved, certain fees and charges for water, sewer, and refuse services will be increased effective July 1, 2013. Any interested person may appear and be heard on any matter relating to the proposed Citywide Fee Schedule or the proposed fees and charges. Written protests will be considered if submitted by 5:00PM on June 4, 2013 to the Office of the City Clerk located at Burbank City Hall, 275 E. Olive Avenue, Burbank, California 91502.

The increase for the water service is necessary because of the increased cost of purchased water. The refuse collection fee increases are needed to meet rising operational costs in order to continue providing comprehensive refuse services that include household trash disposal, green waste recycling, recyclable collection and processing, and unlimited bulky item pick-up. The proposed increase in sewer charges are due to increased charges from the City of Los Angeles for sewage treatment services; and labor, chemical, and electrical costs to operate Burbank's 12.5 milliongallon-per-day wastewater treatment plant that provides recycled water for the City's power plant and landscape irrigation. If the City's proposed Measure S, which is on the April 9, 2013, ballot, *does not* pass, the Refuse Assistance and Sewer Assistance program rates will be eliminated.

For the typical customer, the proposed fees and charges reflect monthly increases of approximately \$2.13 for water services, \$.61 for refuse services, and \$.45 for sewer services.

The proposed Citywide Fee Schedule is available for inspection in the Office of the City Clerk at the address indicated above or online at **BurbankUSA.com**. For more information call **818-238-3700**. The current and proposed fees and charges are listed below.

### WATER RATES AND CHARGES

### SINGLE-FAMILY RESIDENTIAL PREMISES

| Water Availability ( Quantity Charge: | Charge:                  | Current Rate<br>\$ 10.78/Month | Proposed Rate<br>\$ 10 78/Month | interface where                          |
|---------------------------------------|--------------------------|--------------------------------|---------------------------------|--|
| 19272                                 |                          | \$ 2.614/HCF*                  | \$ 2.756/HCF*                   | *HCF = Hundred Cubic Feet or 748 gallons |
|                                       | 16-30 HCF<br>Over 30 HCF | \$ 2.872/HCF<br>\$ 3.227/HCF   | \$ 3.014/HCF<br>\$ 3.369/HCF    | a Unity Fox (month)                      |

### MULTI-FAMILY RESIDENTIAL, COMMERCIAL, AND INDUSTRIAL PREMISES

|                           | Current Rate   | <b>Proposed Rate</b> |
|---------------------------|----------------|----------------------|
| Water Availability Charge | \$ 10.78/Month | \$ 10.78/Month       |
| Quantity Charge:          |                |                      |
| Summer (June-Oct)         | \$ 3.033/HCF   | \$ 3.175/HCF         |
| Non-Summer (Nov-May)      | \$ 2.215/HCF   | \$ 2.357/HCF         |

NOTE: Recycled water service will be billed at 85% of applicable rate.

### REFUSE COLLECTION FEES

For every service, two columns are shown. The first column is the current fee or charge, and the second column is the proposed new fee or charge that would become effective July 1, 2013.

### **RESIDENTIAL PREMISES**

|           |         | Automated rs (month) | Second Automated Containers (month) |         | One Time Non-refundable Charges for 2 <sup>nd</sup> Containers (mo |         |
|-----------|---------|----------------------|-------------------------------------|---------|--|---------|
| 32 Gallon | \$16.68 | \$17.01              | \$16.68                             | \$17.01 | \$62.79  | \$64.05 |
| 64 Gallon | \$30.48 | \$31.09              | \$20.28                             | \$20.69 | \$69.40  | \$70.79 |
| 96 Gallon | \$48.17 | \$49.13              | \$22.65                             | \$23.10 | \$82.62  | \$84.27 |
| 12:       |         |                      |                                     |         |  |         |

Other Residential Dwellings (month)

Apartment houses, flats, duplexes, bungalow courts,
And multiple dwellings with City bin service \$24.38 \$24.87

NOTE: Extra pick-up fee charges are one-fourth of a customer's monthly collection rate.

Prior to obtaining an additional cart of any given color, customers must move into the largest cart size possible.

### Rental Fees for Bins Furnished to Residential Premises (month) (1 pick up/week)

| 1 Cubic Yard                                 | \$127.42 | \$129.97 |
|--|----------|----------|
| 2 Cubic Yards                                | \$135.38 | \$138.09 |
| 3 Cubic Yards                                | \$143.30 | \$146.17 |
| 4 Cubic Yards                                | \$151.28 | \$154.31 |
| 6 Cubic Yards                                | \$167.24 | \$170.58 |
| Each additional pick up day per week (month) | \$102.22 | \$104.26 |

### Rental Fees for Bins Furnished for Manure Collection at Residential Premises (month) (1 pickup/week)

|   | Manure Co | ontainer |
|---|-----------|----------|
| 1 Cubic Yard (Bin Only No Black Container 1 Day)  | \$136.63  | \$139.36 |
| 2 Cubic Yards (Bin Only No Black Container 1 Day) | \$143.79  | \$146.67 |
| Each additional pick up day per week (month)      | \$102.22  | \$104.26 |

NOTE: These fees are for manure bin rental only and shall be billed and collected in addition to the fee imposed on residential accounts pursuant to Residential Premises Fees. Residents opting for manure carts or bins may not comingle trash with manure.

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|-----------|----|-----|-------------|----|-----------|
| COMMERC   | AL | AND | INDUSTRI    | AL | PREMISES  |

| Containers Furnished by City                                |                        |                  | Each ac  | dditional |
|---|------------------------|------------------|----------|-----------|
|   | One pick u             | p/week (month)   | pick up  | (month)   |
| 1 Cubic Yard  | \$202.05               | \$206.09         | \$169.95 | \$173.35  |
| 2 Cubic Yards   | \$243.05               | \$247.91         | \$202.05 | \$206.09  |
| 3 Cubic Yards   | \$285.13               | \$290.83         | \$233.80 | \$238.48  |
| 4 Cubic Yards   | \$327.50               | \$334.05         | \$266.12 | \$271.44  |
| 6 Cubic Yards   | \$414.67               | \$422.96         | \$330.44 | \$337.05  |
| Containers Approved by City                                 |                        |                  |          |           |
| Commercial Automated (month) (1pick up/week)                | First                  | container        | Second   | container |
| 32 Gallon   | \$16.68                | \$17.01          | \$16.68  | \$17.01   |
| 64 Gallon   | \$30.48                | \$31.09          | \$20.28  | \$20.69   |
| 96 Gallon   | \$48.17                | \$49.13          | \$22.65  | . \$23.10 |
| Every 96 Gallon Bin thereafter                              | \$22.65                | \$23.10          |          |           |
| NOTE: For 576 Gallons and up, cost shall be the actual cost | to the City as determi | ned by PW Direct | or.      |           |
| Temporary Bins (4 pick ups)                                 |                        |                  | Each add | ditional  |
|   | Four                   | pick ups         | pick     | up        |
| 2 Cubic Yards   | \$259.75               | \$264.95         | \$60.76  | \$61.98   |
| 3 Cubic Yards   | \$280.53               | \$286.14         | \$71.28  | \$72.71   |
| Miscellaneous User Fee (month)                              |                        |                  |          |           |
| Multi-family with residence & Commercial/Industrial         | \$9.82                 | \$10.02          |          |           |
| Subterranean Fee (month)                                    | \$47.69                | \$48.64          |          |           |
| SEWI  | ER CHARGES             | , ,              |          |           |

### INDUSTRIAL WASTE DISPOSAL

| INDESTRINE WHOTE DISTOSILE                     |             |               |                                       |         |          |
|--|-------------|---------------|---------------------------------------|---------|----------|
| Annual Inspection Fee (each)                   |             |               |                                       |         |          |
| Class I Discharger                             | \$385.00    | \$392.00      | Waste Containment Disposal by I       | Hauling | (WCDH)   |
| Class II Discharger                            | \$806.00    | \$822.00      | \$16                                  | 66.00   | \$169.00 |
| Class III Discharger                           | \$2,484.00  | \$2,533.00    |                                       |         |          |
| Class IV Discharger                            | \$7,232.00  | \$7,376.00    | Federal Categorical Waste Cor         | ntainme | nt (FCW) |
| Class IV Batch                                 | \$2,414.00  | \$2462.00     | \$50                                  | 00.80   | \$518.00 |
| Group 1 - Residential (per each dwelling un    | it) (month) | respi instrum | Group 4 – Commercial/Industrial (HCF) |         |          |
| Single-Family Residential                      | \$22.34     | \$22.79       | (\$64.89 MPWM)                        | \$6.74  | \$6.87   |
| Multi-Family Residential                       | \$19.06     | \$19.44       |                                       |         |          |
| Apartments w/apartment residential fee attache | d           |               | Group 5 – Institutional (pupil/month) |         |          |
| One Time Non-relundable                        | \$19.06     | \$19.44       | Schools - Elementary                  | \$0.61  | \$0.62   |
| Group 2 – Commercial/Industrial (HCF)          |             |               | Schools - Other                       | \$1.21  | \$1.23   |
| (\$22.79 MPWM) <sup>1</sup>                    | \$1.90      | \$1.94        | Group 6 - Large Volume Users          |         |          |
| Group 3 – Commercial/Industrial (HCF)          |             |               | Flow (per 1,000 gallons)              | \$1.55  | \$1.58   |
| (\$36.12 MPWM)                                 | \$3.54      | \$3.61        | Biochemical Oxygen Demand (BOD)       |         |          |
| (930.12 1411 44 141)                           | Ψ3.54       | Φ5.01         | (per pound/organic materials)         | \$0.61  | \$0.62   |
|  |             |               | Suspended Solids (SS) (pound/solids)  | \$0.50  | \$.051   |
|  |             |               |                                       |         |          |

<sup>&</sup>lt;sup>1</sup>MPWM – Minimum per water meter