

How Can I Prevent a Sewer Back-up at My House?

A sewer back-up at your home is something that no one wants. But if it happens, what do you do?

Most back-ups can be prevented by proper maintenance of your house's sewer lateral (the sewer pipe that connects your house to the City sewer main).

Maintenance of your sewer lateral is the responsibility of each property owner per Burbank Municipal Code (BMC) Section 8-1-107. Proper maintenance may require having your lateral routed once or twice a year.

If routing your sewer does not remove the back-up, it may be time to repair a portion of your sewer lateral.



**CITY OF BURBANK
PUBLIC WORKS DEPARTMENT**

**Public Works Permit Counter
150 North Third Street
Burbank, California 91502**

www.burbankca.gov/departments/public-works

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Sanitary Sewer Repair

How to comply with the City's requirements regulating sanitary sewer lateral repairs.



**Public Works Department
Wastewater Division
Tel: (818) 238-3915**

Who Can Repair My Sewer Lateral?

The repair location on the sewer lateral determines who is qualified to repair it.

Sewer repairs on private property may be done by the property owner or a licensed plumber (C-36 license). A plumbing permit must be obtained by the property owner or the contractor before beginning the work.

All repairs in the City right-of-way require a Class A (general contractor) or a C-42 license (sewer contractor's license). A sewer permit and an excavation permit must be obtained by the contractor before beginning the work.

Consult your local yellow pages for a list of contractors in the area. It is wise to get multiple quotes for any work done on your sewer.

Who Obtains the Permit?

The contractor you select will obtain the plumbing permit (from the Building Division) and/or sewer permit and excavation permits (from the Public Works Department).

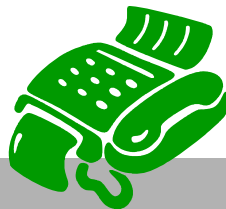
As the property owner, you may obtain a plumbing permit for work that you will perform yourself.

What Do I Look For in a Sewer Repair Quote?

Any work done on your sewer lateral must comply with the Burbank Municipal Code and Burbank's standard detail drawings.

Generally speaking, only the damaged portion of the sewer needs to be replaced.

Who Can I Call if I Have Questions?

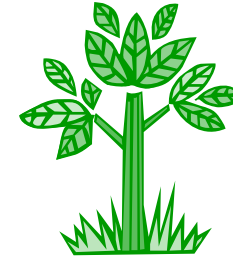


The staff in the Wastewater Section of Public Works Engineering are happy to answer any questions you have about sewer permits or any other sewer related issues. Please call (818) 238-3915.

If you have any questions regarding plumbing permits, please contact the Building Division at (818) 238- 5220.

If you want to check on a Contractor's license, go to the California Contractors State License Board website at "www.cslb.ca.gov." This site also contains useful information about selecting a contractor and negotiating a contract.

Are There Any Programs To Assist With The Costs of Private Sewer Lateral Maintenance ?



The Sewer Lateral User Rebate Program (SLURP) is designed to encourage single family residents to maintain their sewer lateral *before* a problem occurs. The City will give property owners a \$150 credit on their utility bill for cleaning and video inspecting their sewer lateral.

If the private sewer lateral needs to be replaced, the City will provide a \$500 rebate as long as the contractor obtains the proper permits and at least 10 feet of sewer lateral in the public right-of-way is replaced.

To find out more about this program please visit:

<http://www.burbankca.gov/slurp>

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