

## **2021 Employee of the Year Nominee, Juan Robles**

Juan Robles makes an impact on a daily basis in his role as one of the City's valuable custodians. A Custodian is often a thankless job that blends into the background, only to receive gratitude when an area of the workspace is in disrepair. However, Juan Robles is a superhero disguised as a City of Burbank Custodian and is the epitome of an Employee of the Year. His dedication to his job and the qualities that he displays among his peers and members of the community demonstrates his commitment to the pursuit of creating a place for all to take pride in.

Nine years ago, Juan began his career working for the City of Burbank in the role of a Custodian. In this capacity, he worked the nightshift at the Community Services Building (CSB) in the infancy of his employment, where he was directly responsible for maintaining high-quality cleanliness. During this time, he built great relationships with City staff including members of the public. Juan always greets people with a huge smile that exudes joy and positivity. Nearly every employee has positively interacted with Juan, and if asked, staff will light up to tell their favorite Juan stories. Juan is selfless in his service to the City and community. Juan goes above and beyond the tasks outlined for a Custodian to ensure a clean, safe, and thriving environment for all.

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Although Juan's shift and location changed, this did not preclude him from always being helpful to employees. There are many accounts of employees who requested and relied on Juan for assistance in walking them to their cars out of the CSB at night. This speaks volumes about the trust that Juan forges with employees. His selfless, friendly, and courteous demeanor make him an honorable person to work with and know. While not part of the job requirement, Juan always assists a person, be it holding a door open, offering assistance with heavy objects, there is nothing that is below his ability to offer help.

Although a Public Works employee, Juan becomes a beloved family member of the host department(s) he is tasked to maintain. Despite the challenges that unfolded through the novel COVID-19 Pandemic, Juan continued to be a hero following strict guidelines to ensure clean, sanitized workspaces and common areas for all City employees and the public. Juan is an employee who will go the extra mile and is so deserving of this recognition.