

2021 Employee of the Year Nominee, Lisa Frank

Lisa Frank started her career in Burbank as an Assistant Planner and is currently a Senior Planner.

What makes Lisa the most valuable team player is her extensive knowledge and analysis of recent State legislations on housing. She is known for her lead role in finding solutions to housing and affordable housing in Burbank. Lisa has been the key staff person to provide City Council and the public annual updates on the Housing Element, City's Regional Housing Needs Allocation (RHNA) numbers, and now she is currently working on the 2021-2029 Housing and Safety Element Update. She is also leading her team in reviewing and updating ordinances related to Inclusionary Housing, Density Bonus, and Affordable Housing. Including her housing efforts, Lisa provides excellent customer service to the public by reviewing plan check, assisting customers with inquiries, and reviewing planning entitlement projects.

Lisa has over 5 years of planning work experience in Burbank. With her background and years of experience working in planning, she has continuously proven that she has dedicated her skills and talent to customer service. Lisa is always willing to go the distance and take care of business even when it's difficult and stressful. She is positive, hardworking, and solution-oriented. She has contributed significant service to the Community Development Department and the community.