

Resources for Burbank Homeless Families and Individuals and Those At Risk of Homelessness

Purpose: This resource guide was developed to provide a summary of resources and services in the community available to Burbank homeless families and individuals and those at risk of homelessness.

CITY-ASSISTED PROGRAMS & ORGANIZATIONS											
RESOURCE	CONTACT	SERVICES								NOTES	
		Social & Supportive	Employment	Financial Assistance	Housing/Voucher	Food	Health/Mental	Legal	Transportation		Referrals
Burbank Housing Corporation (BHC) 1819 Grismer Ave. Burbank, CA 91504 www.burbankhousingcorp.org	S	(818) 559-2336	√		√						Affordable and transitional housing. Social and supportive services offered to residents of transitional housing units. Due to the demand of affordable housing, Burbank Housing Corporation implements a waiting list system. Please call for additional information regarding the waiting list.
Burbank Temporary Aid Center (BTAC) 1304 W. Burbank Blvd. Burbank, CA 91506 www.burbanktemporaryaidcenter.org	S	(818) 848-2822	√	√	√	√	√	√	√	√	A variety of services for Burbank residents: food pantry, case management, referrals, laundry, showers. Accept homeless walk-ins on Monday and Friday.
Family Promise of the Verdugos P.O. Box 1307 Burbank, CA 91507 www.familypromiseverdugos.org	S	(818) 847-1547	√		√	√					Family Promise of the Verdugos assists situationally homeless families with children with temporary shelter, case management, and referrals to programs and resources. Call for information and availability of space.
Housing Choice Voucher (HCV) Program (Section 8) 150 N. Third St. Burbank, CA 91502	S	(818) 238-5160			√						Provides rent subsidy payments paid directly to landlords on behalf of very low income program participants. Waiting list currently closed; not accepting applications.
Emergency Housing and Shelters (administered by Los Angeles Homeless Services Authority) Location varies by program. www.lahsa.org	S	(800) 548-6047			√	√					This is the year-round Emergency Shelter Hotline with information primarily for the Winter Shelter Program. If someone is experiencing homelessness, a victim of domestic violence, runaway, or in need of information on other services, please call the toll-free number.
Salvation Army 300 E. Angeleno Ave. Burbank, CA 91506		(818) 845-7214	√		√					√	Provides services including emergency food, personal hygiene kits, rental and utility assistance, referrals to other agencies, bus tokens and hot lunch for low-income families, individuals, and homeless.
Armenian Relief Society 517 W. Glenoaks Blvd. Glendale, CA 91202	S	(818) 500-1343	√	√	√	√	√	√	√	√	Provides services including employment services and general social services particularly to immigrants. Also organizes food/clothing distribution during the holidays, bus tokens, and temporary emergency shelter. Services available in English and Armenian.
Burbank Coordinating Council P.O. Box 10126 Burbank, CA 91510		(818) 238-7647			√						Provides groceries and necessities as well as gifts for needy families in the city during the holiday season.
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Burbank Police Department - Mental Health Clinician Citywide	(818) 238-3000	√					√				√	Licensed clinician from the Los Angeles County Department of Mental Health works with the Burbank Police Department to provide crisis management and mental health services to the Burbank community.
Burbank Police Department - Quality of Life Detail Citywide	(818) 238-3000									√	√	Liaison between officers, residents, community organizations and the homeless population. Makes referrals and other resources available for the homeless.
Burbank Unified School District - National School Lunch Program 1900 W. Olive Ave. Burbank, CA 91506	(818) 729-4539					√						Households must apply each school year for free or reduced-price meal benefits. Application forms are available at each school office and at the Food Service Office, located in the School District Administration Building or online at www.busdfoodservices.com
Burbank Unified School District - Student Services 1900 W. Olive Ave. Burbank, CA 91506	(818) 729-4467									√	√	Homeless Liaison ensures children in homeless families are enrolled in school; provides transportation to/from school; provides families with packet of resources.
Burbank Water and Power Lifeline and Utility User's Tax Exemption P.O. Box 631 Burbank, CA 91503	(818) 238-3722		√									Eligible customers include low-income senior citizens, low-income customers with a permanent disability or those who have a person with a permanent disability living in the household, and customers on life support.
Family Service Agency of Burbank (FSA) 2721 W. Burbank Blvd. Burbank, CA 91505 www.familyserviceagencyofburbank.org	(818) 845-7671	√									√	Professional clinical and psycho-educational services to the families of Burbank and neighboring communities at no or reduced cost. Trauma-informed individual and group counseling available.
Housing Choice Voucher (HCV) Family Self-Sufficiency Program 150 N. Third St. Burbank, CA 91502	(818) 238-5160		√									Participants must receive assistance through the housing choice voucher, Section 8, program.
Kids' Community Dental Clinic 400 W. Elmwood Ave. Burbank, CA 91506 www.kidsclinic.org	(818) 841-8010						√					Providing affordable and quality dental care to children.
Nutrition Program Joslyn Adult Center, McCambridge Recreation Center, and Tuttle Adult Center	(818) 238-5357 (818) 238-5365 (818) 238-5367					√						Supplemental Nutrition and Home-Delivered Meals available to adults age 60+. Reservations suggested. Suggested donation of \$2/meal per person if served on-site or \$3/meal per person if delivered to a residence.
Workforce Connection 301 E. Olive Ave. #101 Burbank, CA 91502	(818) 238-5627		√									Job Resource Center and Business Assistance Center offering fax machines, internet, and copier for employment search purposes.

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Ascencia 1851 Tyburn Street Glendale, CA 91204 www.ascencia.org	S (818) 246-7900	√	√	√	√							Formerly Glendale PATH Achieve. On-site supportive services and case management in areas including employment services, housing placement, and veteran services. Also provides housing services (emergency, transitional, and rapid re-housing). Operates an emergency shelter as well as laundry and showers, subject to availability.
L.A. Family Housing 7843 Lankershim Blvd. North Hollywood, CA 91605 www.lafh.org	S (818) 982-4091	√	√	√	√	√						Offers resources including eviction prevention, problem-solving, landlord-tenant mediation, emergency shelter, field-based outreach, field-based mental health and medical triage, benefits applications, housing navigation, and Permanent Supportive Housing. Each program has its own eligibility requirements set by funders; some programs have waitlists. On-site LAUSD and DPSS liaisons.
San Fernando Valley Rescue Mission 8756 Canby Ave. Northridge, CA 91325	S (818) 785-4476	√			√	√						Rescue SOS program for families provides basic essentials of food, blankets, showers, and hygiene kits. Family Shelter Program provides shelter and case management plan to families throughout San Fernando Valley.
211 of LA County P.O. Box 726 San Gabriel, CA 91778	211				√							Free referral program for various needs and services of the chronically homeless: emergency food & shelter, health, disability, money management, counseling, welfare, legal referrals, transportation, mental health, and more. Literally homeless families with 50%+ custody over children under 18 may call this number and inquire about emergency short-term motel vouchers. 24-hour service.
Basta, Inc. Central Office: 2500 Wilshire Blvd., Suite 1050, 90057 Valley Office: 6277 Van Nuys Blvd., Suite 201, 91401	(213) 736-5050									√		Tenants' rights organization that provides general assistance to tenants, eliminates homelessness at its source, engages in tenant education and outreach, utilizes the judicial system to enforce housing laws, and eliminates substandard housing. They also provide immigration services. Hours: 9:30 AM-7 PM (Wilshire office) and 9 AM-6 PM (Van Nuys office).
Bet Tzedek Legal Services 3250 Wilshire Blvd. Los Angeles, CA 90010	(323) 939-0506									√		Partner with the LA LBGT Center to provide services to transgender individuals including: name changes, health insurance and benefits denials, evictions, discrimination, and shelter denials. They also prepare caregiver affidavits and have a rapid response team to support undocumented families. Advocate for human trafficking survivors.
Lord's Kitchen Location rotates every week at participating churches in Burbank.									√			Saturdays: 1st - Emmanuel Church (438 E. Harvard Rd.), 2nd - First Presbyterian (521 E. Olive Ave.), 3rd - Village Church (3216 W. Victory Blvd.), 4th - St. Judes Episcopal (111 S. 6th St.), 5th - Westminster Presbyterian (542 N. Buena Vista St.)
Los Angeles County Department of Public Social Services 4680 San Fernando Rd. Glendale, CA 91204	(818) 701-8200	√	√	√	√	√						The Department of Public Social Services serves low-income residents of Los Angeles County with the following benefits: temporary financial assistance and employment services for families and individuals; free and low-cost health care insurance for families with children, pregnant women and aged/blind/disabled adults; food benefits for families and individuals; and in-home services for elderly and disabled individuals. Certain families may be eligible for Eviction Prevention assistance.

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Low Income Home Energy Assistance Program (LIHEAP) - Maravilla Foundation 5729 E. Union Pacific Ave. City of Commerce, CA 90022	(323) 721-4162		√										Utility bill payment assistance to low-income households. Serves LA County zip codes including Burbank zip codes: 91501, 91504, 91507, 91508, and 91510.
Pacific Asian Consortium in Employment (PACE) 1055 Wilshire Blvd. #900E Los Angeles, CA, 90017	(213) 353-3982 ext. 236		√										Utility bill payment assistance to low-income households. Serves LA County zip codes including Burbank zip codes 91502, 91505, 91506, 91521, 91522, 91523.
Meeting Each Need with Dignity (MEND) 10641 N. San Fernando Rd. Pacoima, CA 91331	(818)897-2443 (818)896-0246	√			√	√							As the largest poverty agency in the Valley, provides emergency food, clothing, medical, vision and dental care, job skills training and job placement assistance, English as a Second Language classes, youth activities, and a Christmas program. They also offer toiletry kits for people experiencing homelessness each Tuesday in the lobby from 8 AM-2:30 PM. ID required.
Neighborhood Legal Services of Los Angeles County 1102 E. Chevy Chase Dr. Glendale, CA 91205	(800) 433-6251							√					Free legal services on issues including domestic violence, employment, expungements, immigration, evictions, fair housing, reasonable accommodations, and government benefit application assistance.
Valley Community Clinic 6801 Coldwater Canyon Ave. North Hollywood, CA 91605	(818) 763-8836				√								Patients must be enrolled in one of the following programs: MediCal Managed Care, FFACT/CDP (Mammograms), CHDP (Children), and other low-cost insurance programs offered by the County of Los Angeles Department of Public Social Services.
North Valley Occupational Center 11450 Sharp Ave. Mission Hills, CA 91345	(818) 256-1400	√											Provides GED classes, High School Diploma, Graphic and Web Design, Health Careers, Aviation, Industrial Careers, and more.
Sepulveda Vet Center 9737 Haskell Street North Hills, CA 91343	(818) 892-9227	√											Provides counseling for combat veterans on trauma, bereavements, and Military Sexual Trauma. Referral from VA not required.
Verdugo Jobs Center 1255 S. Central Ave. Glendale, CA 91204	(818) 409-0476	√										√	Helps individuals search and prepare for employment. The Job Service employment assistance programs and services help individuals experiencing difficulty in finding work and filing unemployment insurance claims.
The Village Family Services 6801 Coldwater Canyon Ave North Hollywood, CA, 91605	(818) 755-8786	√	√	√	√							√	The Valley's lead agency for youth age 16-24. LGBTQ-friendly. Drop-in center with food, case management, on-site LAUSD liaison, and a transitional housing program.

Note:

This is not an all-inclusive list. The intent is to provide a quick glance of the organizations, programs, and services in the community aimed at homeless or at-risk of homelessness families and individuals.

Since agencies move and change contact information from time to time, you should confirm the services before making your selection. Please call the agencies for additional information. If you discover an inaccuracy, we welcome the update information. Thank you!

To add a resource or organization, please send the information to CDDsupportteam@burbankca.gov or Community Development Department, 150 North Third Street, Burbank, CA 91502.

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