

NOTICE OF PUBLIC HEARING

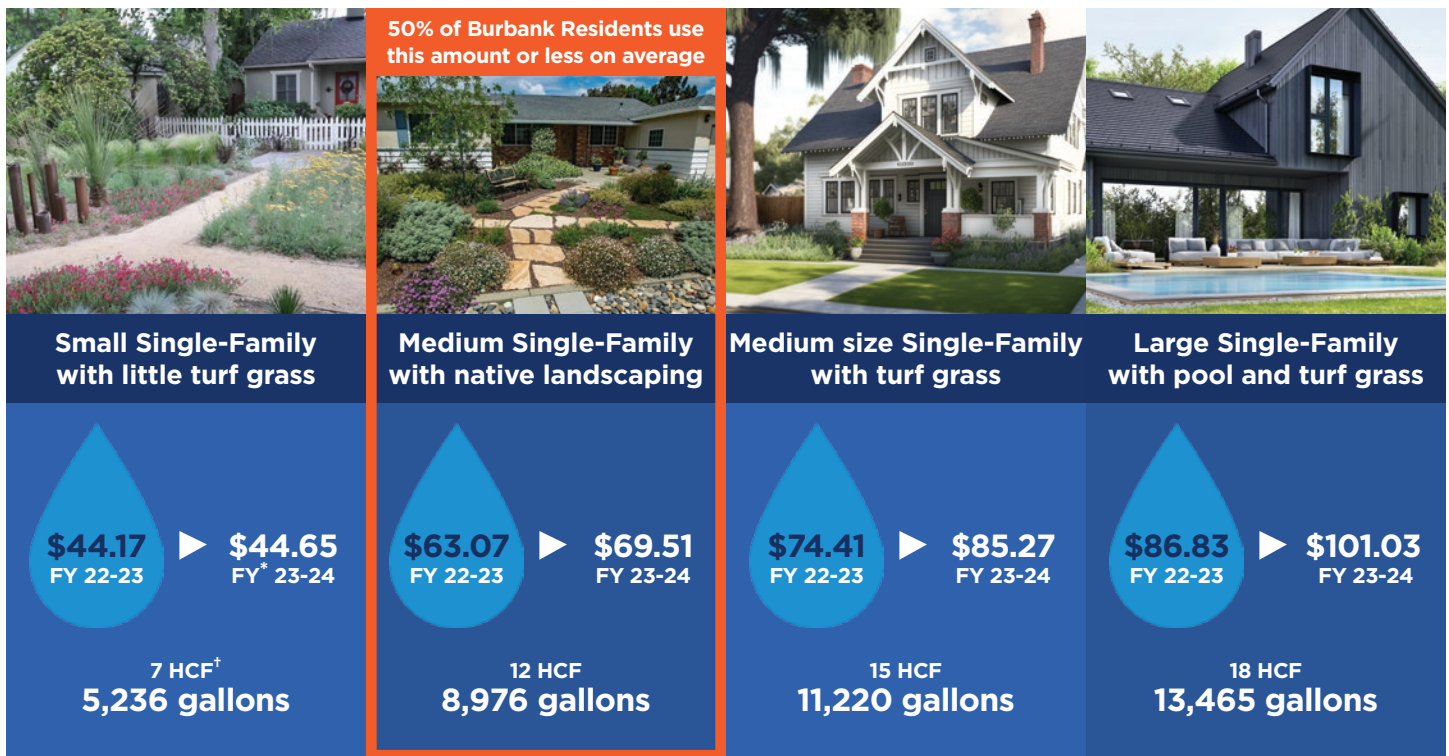
DEAR BURBANK WATER AND POWER CUSTOMER,

To ensure the continued delivery of high-quality electric and water services to the Burbank community; beginning July 1, 2023, BWP is proposing an electric system average rate increase of 8.5% and a water system average rate increase of 9%. Next year, on July 1, 2024, the proposed rate increases are 8% for electricity and 9% for water.

As utility costs throughout the industry continue to rise, BWP is committed to managing those costs while upholding our commitment to providing industry leading reliability and delivering a sustainable future. Unprecedented cost increases in natural gas, potable water, equipment, and renewable energy have had an immense impact on our financial position.

As outlined in a recent article in myBurbank, dated March 14, 2023, - "BWP customers ask, why are water and electric rates increasing?", BWP must address economic factors that have impacted the cost for delivering utility services to our customers. These factors are outside BWP's control and we strive to minimize their effect on the community with equitable rate increases, efficiency programs, bill management and financial assistance for qualified individuals. As a not-for-profit utility our mandate dictates a thoughtful approach to implementing reasonable rate increases - as a result, individual customer impacts will vary based on service type and usage.

Residential Bill Impacts



*FY - Fiscal Year runs July through June, †HCF = Hundred Cubic Feet or 748 gallons.

We do not take rate increases lightly and fully understand the impact these rate increases may have on the community. BWP customers will be pleased to know that despite the increase, our rates will remain below those paid by neighboring municipalities, including the City of Los Angeles. We are able to do this through prudent spending, exceptional efficiency, and planning in advance.

Water Rate Funds More Than Just Your Water

33%

Water Purchases

29.9%

Operations & Maintenance Expenses



Customer Service, Billing, & General Administration

21.6%

Infrastructure Improvements/ Replacements

15.5%

For example, BWP’s coveted AAA Bond rating (the highest rating that a credit rating agency can give) has enabled BWP to secure low-cost financing, benefiting our customers by keeping our interest burden below comparable utilities - see article published in myBurbank, dated February 15, 2023 - “Burbank City Council Approves \$120M Bond for BWP Infrastructure, Sustainability, and Disaster Resilience.”

In the coming weeks we will share more details with our customers about the rate increase, and its impact on bills. We will also share additional information to show how all BWP customers can significantly lessen the impact of these changes through simple conservation steps, accessing bill management and financial assistance programs.

At BWP we operate to benefit Burbank’s residents and businesses, and we’re here for you!



Public Hearing on Proposed Rate Changes

The Burbank City Council will consider the proposed rate changes at a public hearing on June 6, 2023, at 6 p.m. If you’d like to view or participate in this meeting to provide comment on the proposed rate increases, please visit bit.ly/burbankrates or scan the QR code with your smartphone.

If you have questions about the proposed rate changes, please contact BWP Customer Service at (818) 238-3700, Monday through Friday, 7:30 a.m. to 5 p.m., or visit BurbankWaterAndPower.com/proposed-rates.

Sincerely,

Dawn Roth Lindell, General Manager,
Burbank Water And Power



NOTICE OF PUBLIC HEARING

CONSIDER INCREASES TO RATES AND CHARGES FOR WATER, SEWER, AND REFUSE SERVICES

This notice is to inform you that a public hearing will be held on **June 6, 2023**, at **6:00 p.m.** in the City of Burbank Council Chambers, 275 E. Olive Ave., Burbank, California 91502, at which the Burbank City Council will consider proposed increases for certain fees and charges for **fiscal year 2023-2024 and 2024-2025**. If approved, certain fees and charges for **water, sewer, and refuse services** will be increased **effective July 1, 2023, and July 1, 2024**. Any interested person may appear and be heard on any matter relating to the proposed increases to water, sewer, and refuse fees and charges. Any property owner or property tenant that is directly responsible for payment of **water, sewer, and refuse fees and charges** may submit a written protest against the proposed rate increases. Written protests will be considered if submitted by the close of the public hearing on **June 6, 2023**, to the City Clerk located at Burbank City Hall, 275 E. Olive Ave., Burbank, California 91502. The City Council cannot adopt the proposed rate increases if a majority protest exists.

The increases for water services are necessary to recover the increased costs of purchased water, operations and maintenance, conservation, and capital improvement programs. The proposed increases in sewer charges are due to increased charges from the City of Los Angeles for sewage treatment services, capital improvement projects, labor, chemical, and electrical costs to operate the Burbank Water Reclamation Plant (BWRP). The refuse collection fee increases are needed to meet rising operational costs, particularly those associated with new state mandates, and to continue providing comprehensive refuse services that include household trash disposal, green waste composting, recyclable collection and processing, and bulky item pick-ups. If approved, all billing periods beginning after July 1, 2023, will receive the new rates. For the typical customer, the proposed fees and charges reflect monthly increases of approximately **\$6.44** for water services (1" meter billed for 12 HCF or 8,976 gallons), **\$1.05** for single-family residential sewer services, and **\$2.09** for refuse services (64 gallon container).

For more information call (818) 238-3700. The fees and charges adopted by the Burbank City Council may be lower but will not exceed the proposed fees and charges listed on the inside of this document.

HOW TO PARTICIPATE IN THE PUBLIC HEARING



Attend in-person at:
Burbank City Hall
275 E. Olive Ave.,
Burbank, CA 91502



Call in directly to the meeting on June 6, 2023 at **(818) 238-3335**



Leave an e-comment on the City webpage at **www.burbankca.gov/ecomments**



Email the City Council directly at **CityCouncil@burbankca.gov**

For more information, visit **BurbankWaterAndPower.com/proposed-rates**

Potable Water Rates and Charges

BWP is proposing a 9% increase in water rates for the 2023-2024 fiscal year, and 9% increase for the 2024-2025 fiscal year. The tables below show the current rate or charge and the proposed new rate or charge subject to Proposition 218.



Water Availability Charge²

Meter Connection Size	Current (Per Meter Per Month)	Proposed Rate (July 1, 2023)	Proposed Rate (July 1, 2024)
1" or Smaller Meter	\$17.72	\$17.71	\$19.25
1 ½" Meter	\$35.40	\$42.34	\$46.01
2" Meter	\$56.67	\$63.19	\$68.67
3" Meter	\$113.34	\$158.77	\$172.53
4" Meter	\$177.08	\$268.26	\$291.50
6" Meter	\$354.19	\$563.70	\$612.52
8" Meter	\$566.68	\$980.79	\$1,065.74
10" Meter	\$814.61	\$1,467.38	\$1,594.47
12" Meter	\$1,522.95	\$1,849.71	\$2,009.91
14" Meter	\$1,522.95	\$2,614.38	\$2,840.81

Private Fire Protection Service Charge

Applies only to customers with Private Fire Service

Meter Connection Size	Current (Per Meter Per Month)	Proposed Rate (July 1, 2023)	Proposed Rate (July 1, 2024)
2" or Smaller	\$23.62	\$10.76	\$11.70
4"	\$40.15	\$22.86	\$24.84
6"	\$73.21	\$50.36	\$54.73
8"	\$129.89	\$97.78	\$106.25
10"	\$212.55	\$169.11	\$183.76
12"	\$309.73	\$267.98	\$291.19

Water Main Replacement Fee

Size	Current	Proposed Rate (July 1, 2023)
8" Main	\$85.00	\$125.00
12" Main	\$125.00	\$175.00

¹HCF = Hundred Cubic Feet or 748 gallons.

²Water Availability charges also apply to Recycled Water Rates.

³MPWM = Minimum per water meter

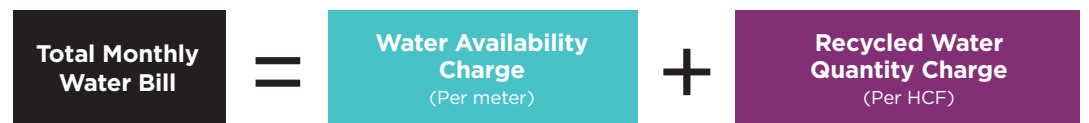
Water Cost Adjustment Charge (WCAC)

Current Structure	Current (Per HCF)	Proposed Rate (July 1, 2023)	Proposed Rate (July 1, 2024)
All HCF	\$2.20	\$2.378	\$2.592

Quantity Charges (By Customer Type)

Customer Type	Current Tiers	Current (Per HCF)	Proposed Tiers (July 1, 2023)	Proposed (July 1, 2023)	Proposed (July 1, 2024)
Single Family Residential	0.01 to 15 HCF	\$1.579	0.01 to 8 HCF	\$1.470	\$1.598
	15.01 to 30 HCF	\$1.943	8.01 to 20 HCF	\$2.876	\$3.126
	Over 30 HCF	\$2.447	Over 20 HCF	\$3.556	\$3.864
Customer Type	Current Structure	Current (Per HCF)	Proposed Structure	Proposed (July 1, 2023)	Proposed (July 1, 2024)
Multi-Family	Summer (June 1 - Oct. 31)	\$2.279	All Months	\$1.393	\$1.514
	Non-Summer (Nov. 1 - May 31)	\$1.064			
Commercial & Industrial	Summer (June 1 - Oct. 31)	\$2.279	All Months	\$1.469	\$1.597
	Non-Summer (Nov. 1 - May 31)	\$1.064			
Irrigation	Summer (June 1 - Oct. 31)	\$2.279	All Months	\$2.097	\$2.279
	Non-Summer (Nov. 1 - May 31)	\$1.064			
Temporary Potable	Summer (June 1 - Oct. 31)	\$4.558	All Months	\$2.097	\$2.279
	Non-Summer (Nov. 1 - May 31)	\$2.128			
Private Fire Service	Summer (June 1 - Oct. 31)	\$6.837	All Months	\$0.472	\$0.513
	Non-Summer (Nov. 1 - May 31)	\$3.192			

Recycled Water Rates and Charges



Recycled Water Quantity Charge

Current Structure	Current (Per HCF)	Proposed (July 1, 2023)	Proposed (July 1, 2024)
All HCF	\$3.349	\$3.420	\$3.717

Sewer Charges

Burbank Public Works is proposing a 4% increase in sewer rates for the 2023-2024 fiscal year, and 4% increase for the 2024-2025 fiscal year. The table below shows the current rate or charge and the proposed new rate or charge subject to Proposition 218.

Industrial Waste Disposal

Annual Inspection Fee (each)	Current Rate	Proposed Rate (July 1, 2023)	Proposed Rate (July 1, 2024)
Class I Discharger	\$447.78	\$465.69	\$484.32
Class II Discharger	\$940.44	\$978.06	\$1,017.18
Class III Discharger	\$2,904.96	\$3,021.16	\$3,142.00
Class IV Discharger	\$8,466.00	\$8,804.64	\$9,156.83
Class IV Batch	\$2,823.36	\$2,936.29	\$3,053.75
Group 1 - Residential (per each dwelling unit) (month)			
Single-Family Residential	\$26.17	\$27.22	\$28.31
Multi-Family Residential	\$22.32	\$23.21	\$24.14
Group 2 - Commercial/Industrial (HCF)			
(2023/24 - \$27.22, 2024/25 - \$28.31 MPWM ³)	\$2.22	\$2.31	\$2.41
Group 3 - Commercial/Industrial (HCF)			
(2023/24 - \$43.18, 2024/25 - \$44.91 MPWM)	\$4.16	\$4.33	\$4.50
Waste Containment Disposal by Hauling (WCDH)	\$190.74	\$198.37	\$206.30
Federal Categorical Waste Containment (FCW)	\$590.58	\$614.20	\$638.77
Group 4 - Commercial/Industrial (HCF)			
(2023/24 - \$77.51, 2024/25 - \$80.61 MPWM)	\$7.89	\$8.21	\$8.53
Group 5 - Institutional (pupil/month)			
Schools - Elementary	\$0.72	\$0.75	\$0.78
Schools - Other	\$1.41	\$1.46	\$1.52
Group 6 - Large Volume Users			
Flow (per 1,000 gallons)	\$1.82	\$1.89	\$1.96
Biochemical Oxygen Demand (BOD) (per pound/organic materials)	\$0.72	\$0.75	\$0.78
Suspended Solids (SS) (pound/solids)	\$0.59	\$0.62	\$0.64

Financial Assistance Programs

To help our neighbors who might need financial assistance, we will continue to support the Burbank community and offer programs to help. Learn more about these programs at [BurbankWaterAndPower.com/financial-help](https://www.burbankwaterandpower.com/financial-help).

- ▶ The **Burbank Utility Service Subsidy (BUSS) Program** provides a 12% monthly discount on electric service to income-qualified residents. A family of four earning less than \$92,610/year will qualify.

ATTACHMENT 2 Refuse Charges

Burbank Public Works is proposing a 6% increase in refuse rates for the 2023-2024 fiscal year, and 6% increase for the 2024-2025 fiscal year. The tables below show the current rate or charge and the proposed new rate or charge subject to Proposition 218.

Residential and Commercial Premises

Refuse Automated Carts—each (month)				One Time Charge for Replacement Cart			
Container	Current Rate	Proposed Rate (July 1, 2023)	Proposed Rate (July 1, 2024)	Container	Current Rate	Proposed Rate (July 1, 2023)	Proposed Rate (July 1, 2024)
32 Gallon	\$19.06	\$20.20	\$21.42	32 Gallon	\$71.75	\$76.06	\$80.62
64 Gallon	\$34.84	\$36.93	\$39.15	64 Gallon	\$79.31	\$84.07	\$89.11
96 Gallon	\$55.03	\$58.33	\$61.83	96 Gallon	\$94.40	\$100.06	\$106.07

Rental Fees for Bins Furnished for Horse Manure Diversion Collection at Residential Premises (month) (1 pick-up/week)

Horse Manure Containers	Current Rate	Proposed Rate (July 1, 2023)	Proposed Rate (July 1, 2024)
64 Gallon	\$0.00	\$31.80	\$33.71
96 Gallon	\$0.00	\$47.70	\$50.56
2 Cubic Yards (Bin Only No Black Container 1 Day)	\$161.09	\$95.40	\$101.12
Each additional pick-up day per week (month)	\$114.51	\$63.60	\$67.42

NOTE: These fees are for bin rental only and shall be billed and collected in addition to the trash fee imposed on residential accounts. Residents opting for manure containers or bins may not co-mingle trash with manure.

Other Solid Waste Fees (month)

	Current Rate	Proposed Rate (July 1, 2023)	Proposed Rate (July 1, 2024)
Multi-family with Residence & Commercial/Industrial	\$10.99	\$10.99	\$10.99
Other Residential Dwellings (month): Apartment houses, flats, duplexes, bungalow courts, and multiple dwellings with City bin service.	\$27.86	\$29.53	\$31.30
Bin Handling Fee (month)	\$54.49	\$57.76	\$61.23

NOTE: Prior to obtaining an additional cart of any given color, customers must move into the largest cart size possible.

- ▶ BWP's **Lifeline Program** offers income-qualified customers a reduced electric rate and exemptions from the monthly customer service charge and the Utility User's Tax (about a 40% discount). In addition to income qualifications, applicants must have someone in the household that is 62 years old or permanently disabled.
- ▶ The **Life Support Program** offers BWP customers who require life support equipment in their homes an exemption from the Utility User's Tax on their bill.
- ▶ Our **Project Share Program** provides up to \$100 bill credit to income-qualified residents who need temporary assistance with their utility bill.

BWP also offers many energy and water efficiency programs to help you conserve resources and save on your bill. For a complete list of programs, visit [BurbankWaterAndPower.com/rebates-and-incentives](https://www.burbankwaterandpower.com/rebates-and-incentives).