

ATTACHMENT 3

From: Bette Bond [REDACTED]
Sent: Wednesday, April 19, 2023 12:37 PM
To: City Council DL <citycouncil@burbankca.gov>
Subject: rates increase for Water and Power

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear City Council,

Please at that meeting share all the salary increases you are giving to your executives.

How about not increasing the executives' salaries for a year and letting the "little people" off the hook?

Also, could you exclude rental properties and just tax house properties? Again, those lowest on the economic ladder should be protected. How are you doing that? Thank you very much for listening.

Sincerely,

Bette Bond, renter

ATTACHMENT 3

From: Weston Taylor [REDACTED]
Sent: Friday, April 21, 2023 11:05 AM
To: City Council DL <citycouncil@burbankca.gov>
Subject: PROTEST - Consider Increases to Rates for Water, Sewer and Refuse Services

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

This is a note of protest for the public hearing in June.

Regarding the hike in water services and other services totalling in approx \$10 more per month... **I do not support it.**

While the employees outside of a C-suite should always be paid appropriately to enjoy a living wage, will these costs affect the upper tier's salary in any way? Because before that happens, the quality of water **NEEDS** to improve. Just being "generally considered safe" is not valid enough for an extra monthly \$10. In fact, it's an absurd proposal.

Sincerely,

Weston Taylor

ATTACHMENT 3

From: Gabrielle Hughes [REDACTED]
Sent: Friday, April 21, 2023 10:50 AM
To: City Council DL <citycouncil@burbankca.gov>
Subject: PROTEST - Consider Increases to Rates for Water, Sewer and Refuse Services

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

This is a note of protest for the public hearing in June.

Regarding the hike in water services and other services totalling in approx \$10 more per month... why? While the employees outside of a C-suite should always be paid appropriately to enjoy a living wage, will these costs affect the upper tier's salary in any way? Because before that happens, the quality of water NEEDS to improve. Just being "generally considered safe" is not valid enough for an extra monthly \$10. In fact, it's an absurd proposal.

Sincerely,
Gabrielle Hughes

ATTACHMENT 3

From: Nickee Guglielmi [REDACTED]
Sent: Wednesday, April 19, 2023 8:59 PM
To: City Council DL <citycouncil@burbankca.gov>
Subject: Proposed Increases to Rates for Water

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

This household would like to submit a denial for an increase to rates on water, sewer and refuse services at this time.

While we understand the serious nature and need for water, sewer and trash services, the economy is in a detrimental time where inflation is causing even well to do families to struggle or at the very least to tighten belt straps

As inflation for cost of things such as food and gas continue to soar, rental properties around Burbank are taking advantage this year of the inflation prices as well and many rentals are increasing their renewals by a full 10% even though housing rates for physical properties are decreasing as the housing bubble begins to burst in the face of rising interest rates.

Even more concerning is that hourly wages and salaries for most have yet to increase in the face of the current inflation crisis, furthering the income to spending ratio for even the best budgeted homes.

Our family would like to revisit the proposal of utility increases in two years once the economy has stabilized more appropriately post COVID lockdowns and in the hopes that inflation and the national reserve have begun to reduce interest rates once again. Burbank being a conservative community like ourselves, I believe you will find most of my fellow citizens will agree with my statements and denial for an increase at the present time.

Thank you for your time.

--

Regards,
Nickee Guglielmi

ATTACHMENT 3

From: Kevin Meagher [REDACTED]
Sent: Saturday, April 22, 2023 8:54 PM
To: City Council DL <citycouncil@burbankca.gov>
Subject: BWP Proposed Rates

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I am writing to register opposition to any rate increase being approved for BWP at this time.

I am a long time home owner and business owner in Burbank. We are already paying rates that are unaffordable and difficult to understand.

Not long ago we were away for more than four weeks and our rates spiked while we were gone resulting in the month where everything was shut off and unused cost more than the month on either side where we were in residence. I tried to communicate with BWP but never got an answer. I was passed around from person to person finally realizing there was not going to be an answer. One person suggested it was all attributable to our refrigerator.

Burbank is also a place that does nothing to help seniors on this front. It's based solely on very low income alone which I think underserves a large segment of the population who are no longer working but not exactly living in poverty.

We can't afford to pay more than we already are. Please do not pass another rate hike.

Kevin Meagher

ATTACHMENT 3

From: Lor Mazarin [REDACTED]
Sent: Saturday, April 22, 2023 12:50 PM
To: City Council DL <citycouncil@burbankca.gov>
Subject: Increase in water, sewer, and refuse fees and charges

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To Whom It May Concern:

This letter is to serve as written opposition to the increase to Burbank water, sewer, and refuse fees and charges effective July 1, 2024. Unfortunately I am elderly and living on a limited income. So, Ca Gas, food, insurance, and just about everything has increased whereas my social security and husband's passing has limited my income. I am at a point in fear to run my heater and air conditioner to stay within budget. Please reconsider this increase to seniors. I am requesting for this increase to not happen in writing.

Regretfully submitted,

Lorraine Mazarin

Benjamin Leconte

ATTACHMENT 3

04/19/2023

EDK City Clerk 04-24-23AM1002

To the city clerk,

I'm writing this letter to say that I'm opposed to the increase of fees and charges for water, sewer and refuse services. It's been increased already last year. I don't even want to go into whatever the new considerations are. Increases just are a national sport now, happening every other week, every other day. The strain put on citizens is ridiculous. Our lives are getting worse, the quality of it, services and goods are becoming less, for more money. After only four years living in Burbank, I now find myself thinking about selling my house and ~~leave~~ the city, on a regular basis. I love Burbank, I really do, but this unreasonable lifestyle and the incessant "new reasons" "justifying" increases are just exhausting. I've had enough. Really!!

I'm tired of what sounds like the chorus of a very bad song, played again and again. I personally don't want to hear that song anymore. I am against it.

Respectfully,
Ben Leconte

BBK city clerk 04-26-23AM1138

April 24, 2023

Climate Change - Fact of Fiction? Can we agree on one fact? Honest research and discourse on the subject has been smothered, by politics.

It takes only a glance at the numbers, to see that “green” energy is not the whole answer. Turns out it’s not just how little is produced, but when and where it’s used that makes it a flop. Peak usage, occurring in the evening after solar production falls to zero, makes it so. Z-E-R-O. And storage solutions don’t make up the difference, much less afford any surplus for growth. Therefore, rate hikes and rationing for those who can least afford these market distortions.

One of the many problems with “green” energy is that batteries are ridiculously expensive, and environmentally disastrous. Millions of Californians, if they have to pay the cost of wind or solar energy to power their homes and cars, will not be able to afford it, and will have to sell out. State mandates are playing Russian roulette with our economic lives.

Burbank is well regarded as a city with a surplus of well regulated electrical power, supplying some of that to neighboring towns. Under current “green” energy state mandates, Californians are at high risk of rolling blackouts. This, in the fifth largest economy in the world, and a state with a super abundance of conventional energy resources. What are Burbank planners doing to protect us from these onerous state diktats?

I am opposed to any so called “green” or “clean” energy regime that would put Burbank’s energy independence, with abundant, affordable electricity, in any doubt.

Doug Hinton



High Risk: shortfalls may occur at normal peak conditions
 Elevated Risk: shortfalls may occur in extreme conditions

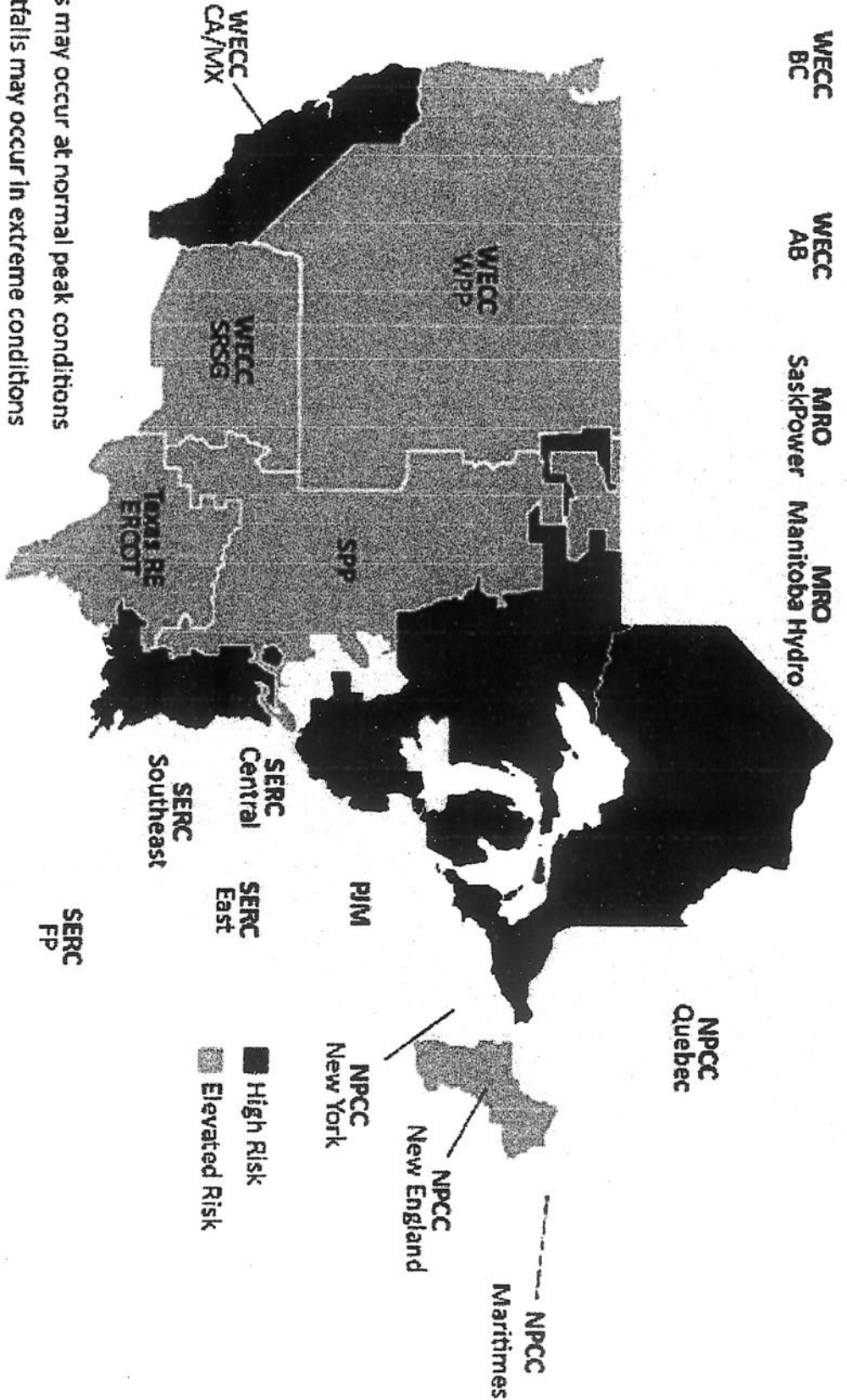


Figure 1: Risk Area Summary 2023–2027

ATTACHMENT 3

BBK city clerk 04-28-23AM11:06

4-20-23

Re: Notice of public hearing,

Consider increases to rates and charges for water, sewer, and refuse service

Hello,

I would like it know that we oppose any rate increase. Our family as many, have had to cut,cut,cut, to balance our budget. Its about time the city did the same!

The city should be charging all these new LARGE apartment complexes more to make up for their shortages. Any property over 4 units should pay a higher rate and over 50 units even more.

Thank you

Bruce Basura BWP customer since 2004



ATTACHMENT 3

> -----Original Message-----

> From: WILLIAM BALLAS [REDACTED]

> Sent: Sunday, April 30, 2023 10:15 AM

> To: Kramer, Bob <BKramer@burbankca.gov>

> Cc: City Council DL <citycouncil@burbankca.gov>; Lindell, Dawn

> <DRothLindell@burbankca.gov>; Hess, Justin <JHess@burbankca.gov>;

> answers@bur.org

> Subject: June 6, 2023 Public Hearing on Proposed Rate Changes

>

> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

>

>

>

> Bob Kramer,

>

> Please help my memory When was the last time this annual public hearing was held and the City Council DID NOT approve the proposed rate changes ?

>

> The last time I can remember was when articles were published in the Burbank Leader written by you complaining about the proposed water price increases that year and if I recall correctly, water prices were not increased at that time by the amount proposed, if at all ?

> What year was that ?

> Shortly after that you were elected to the City Council.

>

> Has there been any year since that rate increase proposals have not been approved ?

>

> Proposing rate increases over two consecutive years is quite presumptuous.

> Who can predict the future ?

>

> The outcome of this hearing is fait accompli.

>

> Best to All,

>

> William F. Ballas

> Burbank

RE: BWP Rate Increases 05-01
7/23 + 7/24



To Whom It May Concern:

Subsequent to our gas bills skyrocketing (due to buying on the spot market), we are now being subjected to increases in Water + Electric bills.

I have no problem with the sewer costs as they are of a multiple benefit to us homeowners. However, the water and electric increases are a bit much with the electric being high already. We have always been water conscious and use in the below 1 tier. Cold water is used for washing clothes and leaks are used for plants and flushing toilets etc-etc. Senior Citizens are losing their homes plus this government is taking our freedoms away as we speak. Please reconsider this hike on all but sewer.

Respectfully,

[Redacted signature]

P.S. please let me know if there is a 'level plan' for BWP.

BBK city clerk 05-01-23AM09:44

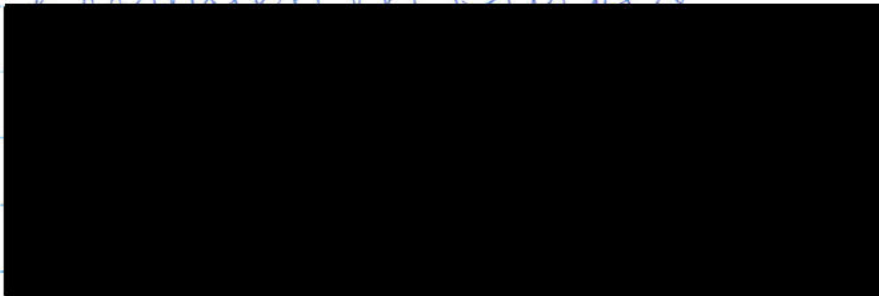
City Clerk
Burbank Council Chambers
275 East Olive Avenue
Burbank, CA 91502

Dear City Council members -

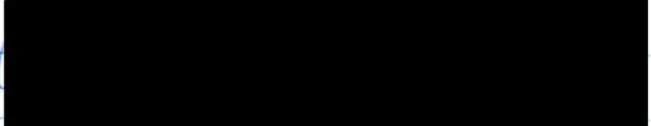
I live in an apt. in Burbank,
and would like to protest any
proposed rate increases to
water, sewer and refuse fees
and charges in the public
hearing to be held June 6, 2023
at UPPA in the city of Burbank
Council chambers.

Thank you,

Kathleen M Barber



Written 26 Apr 2023



ATTACHMENT 3

From: Reanna Markakis [REDACTED]
Sent: Thursday, May 11, 2023 1:57 PM
To: City Council DL <citycouncil@burbankca.gov>
Subject: Fwd: Rate Changes

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

----- Forwarded message -----

From: Reanna Markakis [REDACTED]
Date: Thu, May 11, 2023, 1:49 PM
Subject: Rate Changes
To: <CityCouncil@burbank.gov>
Cc: Kamala McCallister [REDACTED]

Dear Burbank City Council,

My name is Reanna Markakis. I am one of the owners of Lee's Hair Salon and Skin Care on San Fernando Blvd.

We have been struggling to keep our doors open for years now.

Please don't raise the rates on water and sewer for existing residents and businesses.

Make new Rates for all the new buildings that are popping up all over town.

This little town was not designed for all the new mega-apartment buildings you keep building. They should pay the higher rates.

Thank you for giving me a chance to be heard,

Reanna Markakis

Reannaa@gmail.com

ATTACHMENT 3

From: Tom Kendall [REDACTED]
Sent: Tuesday, May 16, 2023 6:24 AM
To: City Council DL <citycouncil@burbankca.gov>
Subject: Proposed Water Rate Change

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Burbank City Council Members,

This email concerns the proposed rate change for water. I understand and agree that there needs to be periodic rate increases to adjust for increased operating costs but please do not change the way the water rates are calculated. My wife and I removed the grass from our back yard and replaced it with gravel ground cover and a succulent garden in order to save water and money. We currently are at Tier I in our water use all year long. The proposed change in water use calculations will make it impossible for us, or anyone else, to remain in Tier I all throughout the year.

During the summer months we are very near the 15 HCF water use limit of the Tier I schedule. The proposed change would make 8 HCF the maximum limit for Tier I water use. How can you expect residences in a fixed income to be able to pay for two water rate increases in the same year, one in the costs of HCF and one in number of HCF's used? Please do not levy two types of water rate increases for the citizens of Burbank.

Tom
Luke 17:7-10

Thomas & Rosa Kendall
[REDACTED]

ATTACHMENT 3

May 11, 2023

Burbank City Hall
275 E. Olive Ave.
Burbank, CA 91502

To Whom It May Concern:

I am writing in protest to the Burbank Water & Power proposed rate increase.

We are being hit right and left with increases in just about everything that we need to get by in life.

It's ridiculous to think that we have recovered from the pandemic. Residents of Burbank are really struggling.

All this talk about mental health appears to be falling on deaf ears. We just had a public hearing with the Gas company who proposed a rate increase.

And, even if these increases do not happen, just receiving letters/notices like this affect our wellbeing. It's just something else to worry about.

Please do not do this increase. Many longtime residents of Burbank have left. These were good law abiding citizens who gave our city a good name.

Thank you for counting my voice as "NO" on rate increases.



Mick Barrett





NOTICE OF PUBLIC HEARING

CONSIDER INCREASES TO RATES AND CHARGES FOR WATER, SEWER, AND REFUSE SERVICES

This notice is to inform you that a public hearing will be held on **June 6, 2023**, at **6:00 p.m.** in the City of Burbank Council Chambers, 275 E. Olive Ave., Burbank, California 91502, at which the Burbank City Council will consider proposed increases for certain fees and charges for **fiscal year 2023-2024 and 2024-2025**. If approved, certain fees and charges for **water, sewer, and refuse services** will be increased **effective July 1, 2023, and July 1, 2024**. Any interested person may appear and be heard on any matter relating to the proposed increases to water, sewer, and refuse fees and charges. Any property owner or property tenant that is directly responsible for payment of **water, sewer, and refuse fees and charges** may submit a written protest against the proposed rate increases. Written protests will be considered if submitted by the close of the public hearing on **June 6, 2023**, to the City Clerk located at Burbank City Hall, 275 E. Olive Ave., Burbank, California 91502. The City Council cannot adopt the proposed rate increases if a majority protest exists.

The increases for water services are necessary to recover the increased costs of purchased water, operations and maintenance, conservation, and capital improvement programs. The proposed increases in sewer charges are due to increased charges from the City of Los Angeles for sewage treatment services, capital improvement projects, labor, chemical, and electrical costs to operate the Burbank Water Reclamation Plant (BWRP). The refuse collection fee increases are needed to meet rising operational costs, particularly those associated with new state mandates, and to continue providing comprehensive refuse services that include household trash disposal, green waste composting, recyclable collection and processing, and bulky item pick-ups. If approved, all billing periods beginning after July 1, 2023, will receive the new rates. For the typical customer, the proposed fees and charges reflect monthly increases of approximately **\$6.44** for water services (1" meter billed for 12 HCF or 8,976 gallons), **\$1.05** for single-family residential sewer services, and **\$2.09** for refuse services (64 gallon container).

For more information call (818) 238-3700. The fees and charges adopted by the Burbank City Council may be lower but will not exceed the proposed fees and charges listed on the inside of this document.

HOW TO PARTICIPATE IN THE PUBLIC HEARING



Attend in-person at:
Burbank City Hall
275 E. Olive Ave.,
Burbank, CA 91502



Call in directly to the meeting on June 6, 2023 at **(818) 238-3335**



Leave an e-comment on the City webpage at www.burbankca.gov/ecomments



Email the City Council directly at CityCouncil@burbankca.gov

For more information, visit BurbankWaterAndPower.com/proposed-rates

ATTACHMENT 3

-----Original Message-----

From: JorySelina H [REDACTED]
Sent: Friday, April 21, 2023 7:45 PM
To: City Council DL <citycouncil@burbankca.gov>
Subject: BWP proposed rate increase

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear City Council members,

While it's never happy news to have rate increases, I deeply appreciate the work done to keep our rates low and prepare our city for the future climate. I support the rate increase as it allows for proper food waste composting and continue funding of programs like energy saving rebates and shade trees.

Selina Herman
[REDACTED]

ATTACHMENT 3

From: Kim [REDACTED]
Sent: Saturday, May 20, 2023 10:26 AM
To: City Council DL <citycouncil@burbankca.gov>
Subject: Vote No on rate increases by BW&P

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To the Burbank City Council Members,
I live in Burbank with my 91 year old mother, I'm her full time caregiver. We live on a very limited fix income and struggle every single month to meet all the increases of the cost of living. I am asking to ask that you vote not to increase our rates for water, sewer and refuse services. As I stated before, we are barely able to pay our rent increase and the increase for food. I do everything I can to pinch pennies, but we live month to month with the fear that we will not have enough money to pay our bills. These increases will impact us significantly, meaning that we will be in danger of not being able to pay our monthly expenses.

Please do not vote for these increases, please consider that people in this city are struggling financially, especially elderly people who are on limited incomes. Thank you for your understanding in this matter and I hope you put people first.

Sincerely,
Kim Bonaccorso

ATTACHMENT 3

BBK city clerk 05/23/23 PM 04:48

May 18, 2023

Burbank City Hall
275 E. Olive Ave.
Burbank, CA 91502

To Whom It May Concern:

I am against any rate increases.

I can't figure out why you are saying that we have a water shortage when so many buildings are being built! Doesn't the contractor need water to build them? When the buildings are finished, won't the tenants use water? Yet, we are told to use less. Doesn't make sense.

The increase every month is staggering. Staggering because of ALL the other increases that are happening. I feel I am going backwards at an alarming rate. We need to use water, but if the cost is going to hinder that, it's not right.

My parents said their water bill has increased by \$20 per month and they don't have grass in the backyard and just a few plants. I know that doesn't sound like a lot, but when you are retired it is a lot.

Please don't raise the rate. It's just going to be too much to add to everything else that has gone up.

Thank you,


Cathy N. Walters