



# burbankbus

## pink route



effective January 15, 2024

## downtown burbank ▶ media district ▶ universal city

pink route destinations:

Downtown Burbank Metrolink Station  
Warner Brothers Studios  
Burbank Studios  
Joslyn Adult Center  
St. Joseph Medical Center  
Buena Vista Library  
Disney Studios  
Universal City

service: Monday - Friday

service hours: 5:30 AM - 9:53 PM

[www.burbankbus.org](http://www.burbankbus.org)

818.246.4258

### hours of operation

The pink route operates Monday through Friday from 5:30 AM to 9:53 PM.

BurbankBus does not operate on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day.

### fares

- BurbankBus costs \$1 for each ride.
- Riders may pay in cash or through stored value on their Metro TAP Card.
- Metro 1-Day, 7-Day, and monthly passes are **NOT** accepted on the BurbankBus.

BurbankBus is free for riders who have the following:

- Metro EZ Transit Pass
- Any valid Metrolink ticket or pass
- Burbank Senior Activity Card
- B Active Card
- Access Rider ID Card (TAP Card): Personal Care Attendant (PCA) must pay regular fare.
- Children under five years old: Up to two children under age five may travel for free with each fare-paying passenger.

### transfers

- Transfer from BurbankBus to Metro is \$1.
- Transfer from Metro to BurbankBus is 50¢.

To/from other BurbankBus routes

- Free BurbankBus transfer slip (request at time of first boarding).
- Valid for up to 60 minutes.

### use TAP to ride on burbankbus

#### pay for your ride

- Load Stored Value or any EZ Transit Pass on your TAP card to ride on BurbankBus
- Base fare is \$1.00 for Regular, Senior/Disabled, College/Vocational and Student K-12 riders
- Transit riders can pay for a Burbank Bus ride by tapping their TAP card on the Bus Mobile Validator located next to the bus operator

#### transfer with TAP

- Pay with TAP when you board, then tap again when you transfer to another TAP-participating agency
- To transfer, you must have a TAP card with Stored Value balance
- Your transfer will be automatically deducted
- Your transfer is valid for 2.5 hours from the first tap
- All transfers between TAP-participating agencies are good for only 1 transfer
- If you do not have a TAP card, you will be charged the base fare for the second agency you board
- Transfer prices vary by TAP-participating agency
- Transfers from a TAP system to BurbankBus are \$1.00
- Transfers from BurbankBus to Metro are \$0.50 for regular, Student K-12 and College/Vocational riders, and \$0.25 for Senior/Disabled riders
- Be sure to check on transfer prices for other agencies prior to boarding



## how to ride

### ride tips

- Arrive at your bus stop at least five minutes before the scheduled departure time.
- Check the destination sign on the front or side of the bus.
- Deposit fare (driver does not make change) or show the appropriate pass to the driver.
- Use the pull-cord to signal the driver that you would like to get off at the next bus stop.
- Store bicycles in the rack on the exterior front of the bus.
- Food and non-alcoholic beverages may be carried on the bus in a sealed container.
- Use earbuds with personal audio devices.
- Inform the driver if you need assistance getting on or off the bus.
- Smoking is prohibited onboard.
- Please fold strollers before boarding.
- Persons with disabilities may bring service animals onboard.
- Small pets are allowed in a container that can be carried.

### title VI

In accordance with Title VI of the Civil Rights Act, the City of Burbank ensures that no person on the basis of race, color, national origin, sex, age, or disability will be subjected to discrimination in the level and quality of transportation services and transit-related benefits.

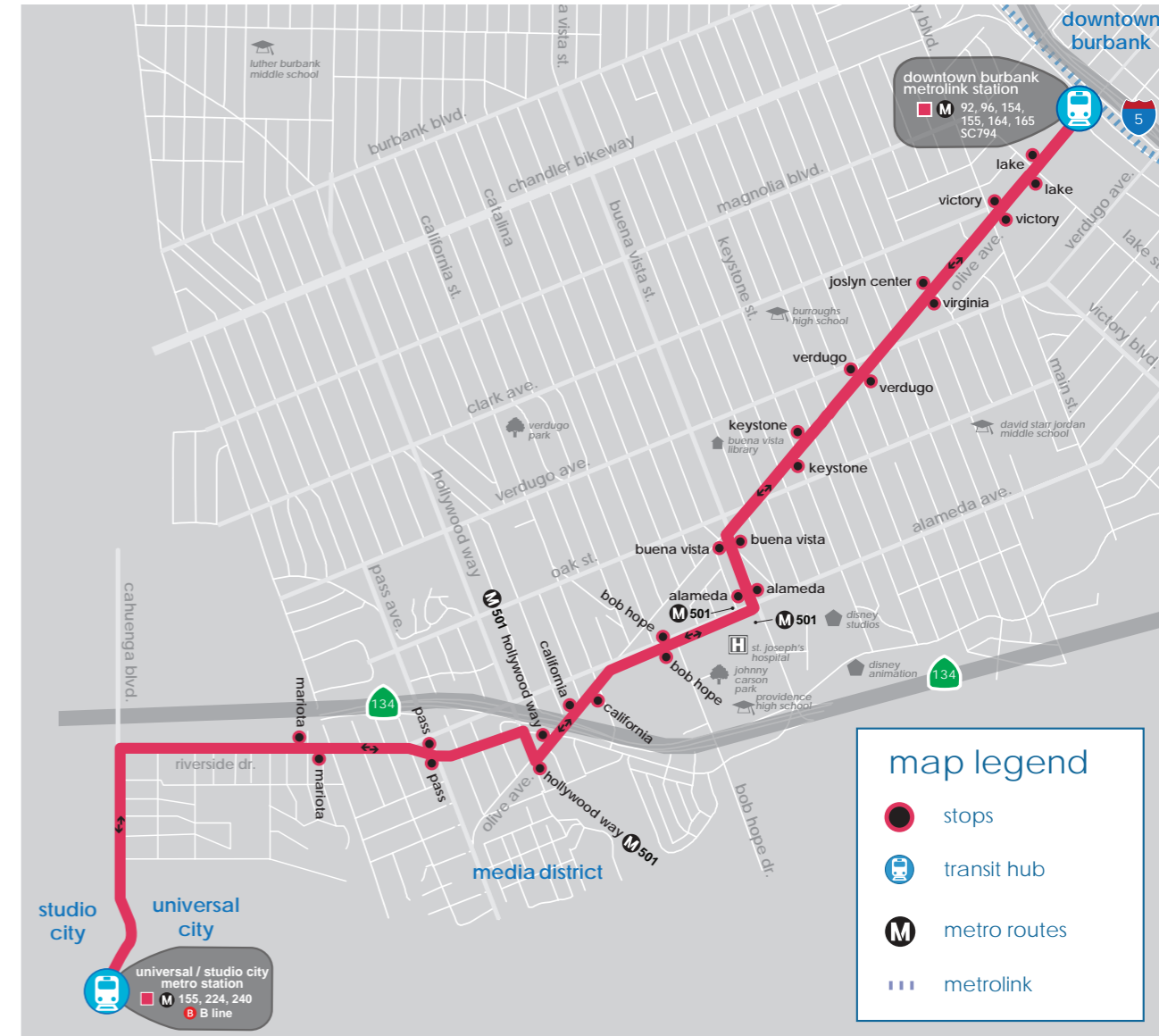
If you feel you have experienced discrimination in the level and/or quality of transportation services and/or transit related benefits you have received, you may file a complaint with the City of Burbank. For more information on the City of Burbank's Title VI Program and Policy and to file a complaint, contact (818) 246-4258; or email [contact@burbankbus.org](mailto:contact@burbankbus.org); or visit the BurbankBus administrative office at the Joslyn Adult Center located at 1301 W. Olive Ave., Burbank, CA 91502. For more information, visit the BurbankBus website at [www.burbankbus.org/about-us/title-vi](http://www.burbankbus.org/about-us/title-vi).

A complainant may file a Title VI complaint directly with the Federal Transit Administration (FTA) by writing to the FTA, Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Avenue, SE, Washington D.C. 20590. [www.fta.dot.gov](http://www.fta.dot.gov)

# burbankbus

Only published time-points are listed. BurbankBus also stops at locations along the route path between published time-points. All bus stops are shown on the route map.


## downtown burbank ▶ media district ▶ universal city








Questions or comments about BurbankBus?


contact us:

 BurbankBus customer service representatives are available from 7:00 am to 6:00 pm, Monday through Friday. Call: **818.246.4258**

 BurbankBus representatives may be reached at [contact@burbankbus.org](mailto:contact@burbankbus.org)

 City of Burbank  
Community Development Department  
Transportation Section  
P.O. Box 6459  
Burbank, CA 91510-6459

 Receive updates regarding route and schedule information at [www.twitter.com/burbankbus](https://www.twitter.com/burbankbus)

 Additional route and schedule information is available online at [www.burbankbus.org](http://www.burbankbus.org)



**Need help? Give us a call.**

¿Necesita ayuda? Llámenos.

Օգնության կարիք ունեք: Զանգահարեք մեզ:

도움이 필요하십니까? 저희에게 전화해주세요.

Nangangailangan ng tulong? Tawagan kami.

**818.246.4258**

**area transportation services**

Senior & Disabled Services 818.238.5360  
Access Services 800.827.0829

BurbankBus also provides senior & disabled services.  
For program information visit [www.burbankbus.org](http://www.burbankbus.org)

**traveling outside of Burbank?**

Call 323.GO.METRO (323.466.3876)

**WESTBOUND**

Downtown Burbank Metrolink Station to Universal City/Studio City Station

Depart Burbank Metrolink Station	Buena Vista/ Alameda	Olive/Hollywood Way (WB Gate 4)	Arrive Universal City/ Studio City Station
<b>morning (15-minute service)</b>			
5:33 AM	5:42 AM	5:46 AM	5:58 AM
6:03 AM	6:12 AM	6:16 AM	6:28 AM
6:18 AM	6:27 AM	6:31 AM	6:43 AM
6:33 AM	6:42 AM	6:46 AM	6:58 AM
6:48 AM	6:57 AM	7:01 AM	7:13 AM
7:03 AM	7:12 AM	7:16 AM	7:28 AM
7:18 AM	7:27 AM	7:31 AM	7:43 AM
7:33 AM	7:42 AM	7:46 AM	7:58 AM
7:48 AM	7:57 AM	8:01 AM	8:13 AM
8:03 AM	8:12 AM	8:16 AM	8:28 AM
8:18 AM	8:27 AM	8:31 AM	8:43 AM
8:33 AM	8:42 AM	8:46 AM	8:58 AM
8:48 AM	8:57 AM	9:01 AM	9:13 AM
9:03 AM	9:12 AM	9:16 AM	9:28 AM
9:18 AM	9:27 AM	9:31 AM	9:43 AM
9:33 AM	9:42 AM	9:46 AM	9:58 AM
<b>midday (30-minute service)</b>			
10:03 AM	10:12 AM	10:16 AM	10:28 AM
10:33 AM	10:42 AM	10:46 AM	10:58 AM
11:03 AM	11:12 AM	11:16 AM	11:28 AM
11:33 AM	11:42 AM	11:46 AM	11:58 AM
12:03 PM	12:12 PM	12:16 PM	12:28 PM
12:33 PM	12:42 PM	12:46 PM	12:58 PM
1:03 PM	1:12 PM	1:16 PM	1:28 PM
1:33 PM	1:42 PM	1:46 PM	1:58 PM
2:03 PM	2:12 PM	2:16 PM	2:28 PM
2:33 PM	2:42 PM	2:46 PM	2:58 PM
<b>afternoon (15-minute service)</b>			
3:00 PM	3:09 PM	3:13 PM	3:25 PM
3:15 PM	3:24 PM	3:28 PM	3:40 PM
3:30 PM	3:39 PM	3:43 PM	3:55 PM
3:45 PM	3:54 PM	3:58 PM	4:10 PM
4:00 PM	4:09 PM	4:13 PM	4:25 PM
4:15 PM	4:24 PM	4:28 PM	4:40 PM
4:30 PM	4:39 PM	4:43 PM	4:55 PM
4:45 PM	4:54 PM	4:58 PM	5:10 PM
5:00 PM	5:09 PM	5:13 PM	5:25 PM
5:15 PM	5:24 PM	5:28 PM	5:40 PM
5:30 PM	5:39 PM	5:43 PM	5:55 PM
5:45 PM	5:54 PM	5:58 PM	6:10 PM
6:00 PM	6:09 PM	6:13 PM	6:25 PM
6:15 PM	6:24 PM	6:28 PM	6:40 PM
6:30 PM	6:39 PM	6:43 PM	6:55 PM
6:45 PM	6:54 PM	6:58 PM	7:10 PM
7:00 PM	7:09 PM	7:13 PM	7:25 PM
7:15 PM	7:24 PM	7:28 PM	7:40 PM
7:30 PM	7:39 PM	7:43 PM	7:55 PM
7:45 PM	7:54 PM	7:58 PM	8:10 PM
<b>evening (60-minute service)</b>			
8:00 PM	8:09 PM	8:13 PM	8:25 PM
9:00 PM	9:09 PM	9:13 PM	9:25 PM

**EASTBOUND**

Universal City/Studio City Station to Downtown Burbank Metrolink Station

Depart Universal City/ Studio City Station (Bay 6)	Olive/Hollywood Way (WB Gate 4)	Buena Vista/ Alameda	Arrive Burbank Metrolink Station
<b>morning (15-minute service)</b>			
6:01 AM	6:14 AM	6:18 AM	6:26 AM
6:31 AM	6:44 AM	6:48 AM	6:56 AM
6:46 AM	6:59 AM	7:03 AM	7:11 AM
7:01 AM	7:14 AM	7:18 AM	7:26 AM
7:16 AM	7:29 AM	7:33 AM	7:41 AM
7:31 AM	7:44 AM	7:48 AM	7:56 AM
7:46 AM	7:59 AM	8:03 AM	8:11 AM
8:01 AM	8:14 AM	8:18 AM	8:26 AM
8:16 AM	8:29 AM	8:33 AM	8:41 AM
8:31 AM	8:44 AM	8:48 AM	8:56 AM
8:46 AM	8:59 AM	9:03 AM	9:11 AM
9:01 AM	9:14 AM	9:18 AM	9:26 AM
9:16 AM	9:29 AM	9:33 AM	9:41 AM
9:31 AM	9:44 AM	9:48 AM	9:56 AM
9:46 AM	9:59 AM	10:03 AM	10:11 AM
10:01 AM	10:14 AM	10:18 AM	10:26 AM
<b>midday (30-minute service)</b>			
10:31 AM	10:44 AM	10:48 AM	10:56 AM
11:01 AM	11:14 AM	11:18 AM	11:26 AM
11:31 AM	11:44 AM	11:48 AM	11:56 AM
12:01 PM	12:14 PM	12:18 PM	12:26 PM
12:31 PM	12:44 PM	12:48 PM	12:56 PM
1:01 PM	1:14 PM	1:18 PM	1:26 PM
1:31 PM	1:44 PM	1:48 PM	1:56 PM
2:01 PM	2:14 PM	2:18 PM	2:26 PM
2:31 PM	2:44 PM	2:48 PM	2:56 PM
3:01 PM	3:14 PM	3:18 PM	3:26 PM
<b>afternoon (15-minute service)</b>			
3:28 PM	3:41 PM	3:45 PM	3:53 PM
3:43 PM	3:56 PM	4:00 PM	4:08 PM
3:58 PM	4:11 PM	4:15 PM	4:23 PM
4:13 PM	4:26 PM	4:30 PM	4:38 PM
4:28 PM	4:41 PM	4:45 PM	4:53 PM
4:43 PM	4:56 PM	5:00 PM	5:08 PM
4:58 PM	5:11 PM	5:15 PM	5:23 PM
5:13 PM	5:26 PM	5:30 PM	5:38 PM
5:28 PM	5:41 PM	5:45 PM	5:53 PM
5:43 PM	5:56 PM	6:00 PM	6:08 PM
5:58 PM	6:11 PM	6:15 PM	6:23 PM
6:13 PM	6:26 PM	6:30 PM	6:38 PM
6:28 PM	6:41 PM	6:45 PM	6:53 PM
6:43 PM	6:56 PM	7:00 PM	7:08 PM
6:58 PM	7:11 PM	7:15 PM	7:23 PM
7:13 PM	7:26 PM	7:30 PM	7:38 PM
7:28 PM	7:41 PM	7:45 PM	7:53 PM
7:43 PM	7:56 PM	8:00 PM	8:08 PM
7:58 PM	8:11 PM	8:15 PM	8:23 PM
8:13 PM	8:26 PM	8:30 PM	8:38 PM
<b>evening (60-minute service)</b>			
8:28 PM	8:41 PM	8:45 PM	8:53 PM
9:28 PM	9:41 PM	9:45 PM	9:53 PM