

Homelessness in Our Community

A meeting with Service Providers

Buena Vista Library
300 N. Buena Vista Street, Burbank CA 91505
Conference Room

Thursday 6/15/2017
11:00 am – 1:00 pm
43 Attendees

Methodology

The City of Burbank gave a short presentation on the landscape of homelessness in Burbank. All attendees were asked to sit at one of the six tables, each with a specific topic and workbook with questions on the table. Members of each team at each table were asked to discuss the questions in the workbook and provide answers from their discussions.

Priority

Brainstormed Ideas

1	CES: Outreach Coordination	(Immediate: 1-3 months)
	Crisis Housing	(Shorter Term: 4-12 months)
	Storage for the Homeless	(Shorter Term: 4-12 months)
	Public Education	(Shorter Term: 4-12 months)
	Vital Documents	(Immediate: 1-3 months)
2	CES: Regional Coordination (CES Internal)	(Immediate: 1-3 months)
	Shelter / Transitional Housing	(Shorter Term: 4-12 months)
	Public Benefits	(Immediate: 1-3 months)
3	Places of Worship	(Immediate: 1-3 months)
	CES: Prioritization	(Shorter Term: 4-12 months)
	Transportation	(Immediate: 1-3 months)
4	Showers, BTAC Model, Health Clinic	(no time frame provided)
	Workshops (Nutrition, Health, Job Development, etc)	(Immediate: 1-3 months)
5	RV Lot on unused parking lot, trailers	(Shorter Term: 4-12 months)
	Employment	(Immediate: 1-3 months)

Homelessness in Our Community

A meeting with Service Providers

Other Brainstormed Ideas without Prioritization & Timeframes include:

- Shared Housing
- Resource Card or website/app with list of services – or better awareness of LA County 211
- One stop shop for assistance combined with lots of outreach
- Short term financial assistance for rent
- Clinic Alignment
- Mobile Clinic
- Transportation
- Access to Basic Health / Daily Needs

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Meeting Results

Workgroup 1: Coordinated Entry System

Members at Table:

	Name	Organization	Interested in Workgroup(s)
1.	Alynn Gausvik	LA Family Housing	
2.	Deputy Chief Albanese	Burbank PD	
3.	Angel Quintanilla	LAC DMH	
4.	Edna Karinski	Community Foundation of the Verdugos	

Brainstormed Activities

	Activities/Programs	Timeframes	Priority
A.	Prioritization	S/T	3
B.	Regional Coordination (CES Internal) (There is disconnect)	I	2
C.	Outreach Coordination	I	1

1. Suggested Priority 1 Activity

- DMH to connect police to outreach coordinator from DMH
- Understanding of the CES HMIS System
- On-going education through Case Conferencing
- How to Bridge CES Communication gap

(Remarks: Technology isn't used to the ultimate use due to funds & time. Burbank police having trouble with follow-up on clients.)

2. Targeted Population

- Families
- Adults
- Youth

3. Collaborating Agencies

- Burbank Police Department
- LA County Department of Mental Health
- Burbank CES
- LA Family Housing – SPA 2 Outreach Coordinator

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A meeting with Service Providers

4. Potential Lead

- (Blank)

5. Implementation Timeframe

- (Blank)

6. Budget

- \$0 at the moment

7. Potential Funding Sources

- Measure H Funds – E6 Strategy: Countywide Outreach

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Workgroup 2: Housing & Storage

Members at Table:

	Name	Organization	Interested in Workgroup(s)
1.	Lisa Frank		
2.	Glen Williams		
3.	Gary Clemente		
4.	John Zook		
5.	Marva Murphy		
6.	Danielle Hampton		
7.	Fen Tam		
8.			

Brainstormed Activities

	Activities/Programs	Timeframes	Priority
A.	Crisis Housing	S/T	1
B.	Storage (have to be willing to rent to homeless person)	S/T	1
C.	Shelter / Transitional Housing	S/T	2
D.	Places of Worship – Churches/Temples in Burbank (Communicating between churches) (Burbank Ministerial Association)	I	3
E.	RV Lot on unused parking lot, trailers	S/T	5
F.	Showers, BTAC model, Health Clinic		4

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A meeting with Service Providers

1. Suggested Priority 1 Activity – Year Round Crisis Housing Shelter & Storage

- Facilities with storage, beds, showers, social services

2. Targeted Population

- Vets
- Seniors at risk
- Single adults
- Families
- Domestic Violence
- Mental Health

3. Collaborating Agencies

- BTAC
- City of Burbank Planning Department / Housing / Economic Development (land, buildings)
- Non profit operators
- Or create a new entity as collaborative between houses of worship, The Salvation Army, BTAC, representatives from different groups

4. Potential Lead

- (Blank)

5. Implementation Timeframe

- (Blank)

6. Budget

- (Blank)

7. Potential Funding Sources

- (Blank)

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Workgroup 3: Health

Members at Table:

	Name	Organization	Interested in Workgroup(s)
1.	Brian Wren	Providence St. Joseph	
2.	Terry Walker	Providence St. Joseph	
3.	Meri Avanesyan	All Inclusive CHC	
4.	Judie Wilke	City of Burbank P&R	
5.	Elbert Basa, MD	Kaiser	
6.			
7.			
8.			

Brainstormed Activities

	Activities/Programs	Timeframes	Priority
A.	Clinic Alignment		
B.	Mobile Clinic		
C.	Transportation		
D.	Access to Basic Health/Daily Needs		

1. Suggested Priority 1 Activity – Mobile Clinic

- 2 days a week
- Provide basic care – health care
- Staffed by NP/PA/MA
- Showers/Clothes/Basic Needs
- Cover high volume/areas of homeless individuals

2. Targeted Population

- Homeless individuals, particularly those resistant to typical treatment models or going to standing site for services.

3. Collaborating Agencies

- City of Burbank
- BMHET
- Providence St. Joseph Medical Center
- All Inclusive
- NEVHC
- Ascencia

4. Potential Lead

- City of Burbank / Providence St. Joseph Medical Center

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A meeting with Service Providers

5. Implementation Timeframe

- Unclear.... Long Term

6. Budget

- Cost of providers, truck/bus, fuel, supplies, medication. (Unclear how much at this time).

7. Potential Funding Sources

- Measure H/HHH
- City of Burbank
- Providence St. Joseph Medical Center

Homelessness in Our Community

A meeting with Service Providers

Workgroup 4: Homelessness Prevention

Members at Table:

	Name	Organization	Interested in Workgroup(s)
1.	Judith Arandes	BHC	4
2.	Brittany Vaughan	BGC	4
3.	Yazmin Guzman	Housing Rights Center	4, 5
4.	Christine Nguyen	UWGLA	2, 4, 5, 6
5.	Bob Peppermuller	MTNoHo NC	4
6.	Elizabeth Goldman	Burbank Public Library	4
7.	Saba Tekle	LAHSA	4
8.	Linda Alaverdyan	AICHC	4, 3, 6

Brainstormed Activities

	Activities/Programs	Timeframes	Priority
A.	Shared housing		
B.	Resource card or website/app with list of services – or better awareness of LA County 211		
C.	One stop shop for assistance combined with lots of outreach		
D.	Short term financial assistance for rent		

1. Suggested Priority 1 Activity

- Shared housing aimed at seniors who are at risk of losing their housing. This prevents people from experiencing homelessness in the first place – avoiding it means less likelihood of recurrence.
- For example, someone with a home with spare rooms could offer one to a senior who is losing his or her own apartment
- Additionally, we could connect people to each other who are looking for roommates to share the rent burden
- There is a Norwegian model that connects graduate students and seniors to live together. Note: This may actually be Dutch (<http://www.pbs.org/newshour/rundown/dutch-retirement-home-offers-rent-free-housing-students-one-condition/>)
- Focus on seniors because they are a population very much at risk for losing access to housing and also people may be more open to welcoming seniors into their homes
- More people living together also decreases social isolation, which has numerous other health benefits for seniors
- There would need to be a website where people can express interest or need and both parties can be assessed and matched

Homelessness in Our Community

A meeting with Service Providers

- Information should also be coordinated with CES

2. Targeted Population

- Near-homless seniors – “foster care for adults”

3. Collaborating Agencies

- National Shared Housing Resource Center shows these affiliates in California:
<http://nationalsharedhousing.org/program-directory/>
 - Affordable Living for the Aging – alasseniorliving.org
 - SHARE! – shareselfhelp.org
- City of Burbank
- BTAC
- Burbank Housing Corporation

4. Potential Lead

- Partnership of BTAC, BHC and COB

5. Implementation Timeframe

- Ideal to do a one-year pilot project

6. Budget

- Unknown

7. Potential Funding Sources

- United Way might provide grant for program design to work through issues around intake, legal, logistics and community interest

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A meeting with Service Providers

Workgroup 5: Legal/Legislative/Public Education

Members at Table:

	Name	Organization	Interested in Workgroup(s)
1.	Natalie	Ascencia	
2.	Ivan	Burbank USD	
3.	Mary	YMCA	
4.	Lisa	CAO	
5.	Denis	BPD	
6.	Eric	BPD	

Brainstormed Activities

	Activities/Programs	Timeframes	Priority
A.	Public Education	S/T	1
B.	Full Time Shelter(s)	L/T	
C.	Full Time Outreach Team to alleviate BPD resources	L/T	
D.	Legislative Mandate for civil commitment for people with serious health issues	L/T	

1. Suggested Priority 1 Activity

- Year Round Shelter – lower barriers to entry
 - *Focus on model to avoid secondary effects
 - Route through access center
 - Design options – allowing people to spend more time there; bring in animals; bring in property.
- Laws that can assist in making services effective
- Marketing
 - Natalie from Ascencia teaches marketing for non profits @ CSULA to get students to help with marketing/outreach regarding educating residents/business owners. Getting public invested/engaged in the issue (not just “teaching” them) *Include data sharing effect on property values, etc...)
 - Outreach to families via the schools. Notifying families of their right to receive education. *Case management for families but need more services in Burbank (barriers: waitlists; location; etc.
 - Need to connect Burbank USD with County Integrated data system (i.e. Clarity Homeless Management Information System).

Homelessness in Our Community

A meeting with Service Providers

2. Targeted Population

- (Blank)

3. Collaborating Agencies

- Call out for data: How does homelessness affect you?
 - Front line staff – Libraries, Park Custodial/Maintenance, BPD
 - BTAC, Churches, YMCA, organizations where people go
 - Ascencia could train/speak to staff from organizations

4. Potential Lead

- (Blank)

5. Implementation Timeframe

- (Blank)

6. Budget

- (Blank)

7. Potential Funding Sources

- (Blank)

Homelessness in Our Community

A meeting with Service Providers

Workgroup 6: Self-Sufficiency

Members at Table:

	Name	Organization	Interested in Workgroup(s)
1.	Alfred Hernandez	Ascencia	6
2.	Xochitl Granados	Ascencia	6
3.	Albert Hernandez	Family Promise	6
4.	Raul Cruz	Family Promise	6
5.	Lidia Gyulamjyan	City of Burbank	6
6.	Marisa Garcia	City of Burbank	6
7.	Christine Estrada	DPSS	6

Brainstormed Activities

	Activities/Programs	Timeframes	Priority
A.	Vital Documents	I	1
B.	Public Benefits	I	2
C.	Employment	I	5
D.	Workshops (Nutrition, Health, Job Development)	I	4
E.	Transportation	I	3

1. Suggested Priority 1 Activity – Homeless Connection Day

- Provide:
 - Unemployment Agency
 - Workshops: Nutrition, Job Development
 - Agency focus on vital documents e.g. DMV, Birth Certificate, SS Card
 - Incentives to Attend: Food & Clothing
 - Public Benefits: CalFresh, MediCal
 - Coordinate Entry System (On-Site)
 - Personal Care: Haircut, showers, vital health care, heal screening

2. Targeted Population

- All

Homelessness in Our Community

A meeting with Service Providers

3. Collaborating Agencies

- City
- County
- Non Profits
- Unemployment Agency
- DMV
- Local Restaurants/Pantries
- Social Security Office
- Local Businesses, beauty school, LABA, hospitals, dentists, nutritionists
- Community volunteers

4. Potential Lead

- City
- Salvation Army

5. Implementation Timeframe

- 3-6 months
- Twice a year Summer / Winter

6. Budget

- Heavily rely on donations, about \$5,000

7. Potential Funding Sources

- City
- Community Donations