

# Homelessness in Our Community

A meeting with Residents, Businesses & Community Members

Providence Saint Joseph Medical Center  
501 S. Buena Vista Street Burbank CA 91505  
Hope Conference Room

Wednesday 8/2/2017  
6:00 pm – 8:15 pm  
47 Attendees

## Methodology

The entire audience was divided into six work groups, each at one table. Each group conducted two rounds of brainstorming simultaneously:

1. What are the issues and concerns related to homelessness in our community?
2. What should be the measures to gauge our success as we address the issue of homelessness in our community?

After each round of brainstorming, each member in the audience used sticky dots to cast their votes at his/her own table.

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## Issues & Concerns Brainstormed

	Brainstormed Issues & Concerns	Number of Votes
<b>Team 1</b>	Housing	5 or more
	Outreach, Community Awareness, Public Education	5 or more
	Quality of Life and Dignity, Self Sufficiency	5 or more
	Legal actions, Social Perception, Enforcement of Laws	4-5
	Mental Health	2 or less
	Homeless Prevention	2 or less
<b>Team 2</b>	Public Health & Safety	5 or more
	Homeless Prevention	5 or more
	Health/Mental Health	5 or more
	Affordable Housing Development	5 or more
	Legal, Enforcement of Laws and Advocacy	5 or more
	Work, Training, Employment Services	3-4
	Outreach	3-4
	Fleeing Domestic Violence	2 or less
<b>Team 3</b>	Corporate Sponsorships; Pursue funding opportunities	3-4
	Quality of Life and Dignity	3-4
	Shelters & Housing	3-4
	Outreach, Community Education, Awareness	3-4
	Connection to recourse through employment, self-sufficiency programs, case management	2 or less
	Public Health & Safety	2 or less
	Legal and enforcement of laws	2 or less
	Housing & Legislative Impacts	2 or less
<b>Team 4</b>	City Shelter	5 or more
	Housing	5 or more
	Outreach, Public Education, and Awareness	3-4
	Legal Actions, enforcement	2 or less
	Improve Quality of Life & Dignity	2 or less
	Health / Medical	2 or less
<b>Team 5</b>	Legal Actions, enforcement	5 or more
	Health & Safety	5 or more
	Mental Health	3-4
	Outreach - Image of the City, awareness, and coordinating services	3-4

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### Measures Brainstormed

#### Measures

- 1 Housing decrees & less homeless
- 2 Reduction in number of chronically
- 3 # of affordable housing units
- 4 Increase housing
- 5 lower occupancy & higher vacancy rate
- 6 # homeless cases every six months
- 7 decreasing #of people sleeping in their cars
- 8 Assessment of resources necessary then meeting those number
- 9 More written and verbal communication with the homeless periodicals
- 10 Increase requests for donations at service locations
- 11 Resources storage- add facilities possibly @ BPD
- 12 An in depth protocol that is test & well known for reaching chronic homeless
- 13 Shower & storage @ churches
- 14 Find models that are working & emulate
- 15 Enhanced Burbank homeless count- learn more about our population
- 16 Survey homeless who use services to ask their rating/ need level
- 17 Get the truth about PO boxes @ US Post Office
- 18 Increased website traffic for services pages
- 19 Survey of residents and business to see % of people aware (% goal)
- 20 Keep tally of individuals who use services and increase unique uses #
- 21 A dialogue about homelessness isn't fear-based
- 22 Reduction in # of homeless
- 23 Fewer calls (complaints) for service, related to homeless
- 24 # 51/50 lock-ups
- 25 Reduction in homeless transports to hospital
- 26 How much homelessness has cost Burbank & track
- 27 Get bill approved through legislature
- 28 Baseline partnership # 6 months/ 1 year
- 29 Survey stakeholder businesses prior to implementation
- 30 By end of 6 months- Vouchers given to all Burbank homeless population for apartments or rooms
- 31 Increase access to voucher by 30% during first 6 mos Voucher for food, shelter, water, shower
- 32 % in the Emergency Room
- 33 Baseline data on AA attendance 6 mos/1 yr
- 34 Baseline 51/50 6 mos 1 yr
- 35 Success stories publicized as our United Way hand-out is an example.
- 36 Highlight success stories in Burbank Leader over first 6 months
- 37 Baseline resources use/ increase services by 30% during first year

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- 38 Burbank City AP that registers peoples happiness in regards to homelessness
- 39 Offer monthly community education forums - focused topics - put on line homeless website
- 40 Identify corporate sponsorship opportunities increase participate by 30% during first year
- 41 Increase in community involvement
- 42 People vote in their neighborhoods is out pride in our city
- 43 Improvement in the number of people rescued
- 44 See if homeless are off the streets- count in evening
- 45 Create safe parking lot for car, motor home, homeless measure BPD intervention post
- 46 Take a census. How many are no longer homeless?
- 47 Reduction of 270 by 30% during first year
- 48 Baseline BPD intervention 6 months
- 49 Support from the city council
- 50 Involve library staff in identifying their concerns & solutions
- 51 Adopting rent control
- 52 Build affordable housing for low income families
- 53 How many locations housed # people each month
- 54 Reduce home - Less rate of growth in Burbank in 2018 by 10 %
- 55 How many people were housed in a given period
- 56 How many tax credit buildings were awarded in Burbank
- 57 Communications with in community for temp housing
- 58 Develops pay % to housing
- 59 Prevention - apt managers \$ by to keep families in apt 1 more month to catch up
- 60 Residents/ Council members negotiate with developers for # of units set aside for certain income brackets
- 61 Have an adopted affordable housing policy in Burbank
- 62 Emphasize homeless outreach program
- 63 Building domestic violence shelter to reduce the # of homeless domestic violence people. 1/3rd of homeless
- 64 Stabilized funding for homeless issues ex: ongoing funding, not depleting funds
- 65 identify homeless individuals
- 66 City poll to the residents impressions on the current state of homelessness
- 67 # of homeless placed in shelters
- 68 Reduce %'s of homeless and reduce time being homeless
- 69 Monthly accountability of homeless
- 70 Anti- homelessness programs

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## Outstanding (Parking Lot) Items

- 1 Affordable housing for families & lower income household
- 2 Train counselors to deal with homelessness
- 3 Offer free counseling
- 4 Expanded hotel + villa+airbnb+hosting network.  
Solution : Need small group homes where homeless know where they can go. Counselor live around the clock
- 5 onto the homes to help homeless' issues
- 6 Small group home shelter network (real estate)
- 7 Coordinates for each identified person
- 8 Awareness: notifications at library or other locations community frequented  
Need for PO Boxes - Downtown Burbank PO says won't rent a box to someone who doesn't have an address --
- 9 > Sounds discriminatory
- 10 City to purchase "shower" trucks where homeless come come + wash up Possibly get clean clothes  
City to sell lottery tickets for \$1.00 to help pay for a variety of services . To sell at all city offices + Burbank
- 11 businesses.
- 12 Solution: Interview homeless people. What have they experienced need? Their suggestions. They Vote.
- 13 Number of corporate sponsorship.
- 14 Resources shower- Add Facilities possibly @ BPD.
- 15 Training for Police to when they have contact with homeless.  
City to purchase food trucks so they can randomly drive to large open areas such as IKEA lot to feed the
- 16 homeless.
- 17 Network (cash, cassses, grooming services)
- 18 S Dialogue/approach to homeless isn't fear-based.
- 19 Awareness - Report out @ Cit Council Article in The Leader
- 20 Solution- trackers et. Al. have in service re: homeless and become mandatory reports.
- 21 Solution- A non-profit " A Place for Me" place for people w/ pets - or just for the pets.
- 22 Solution - Build "tiny homes" for them put the houses into a community. Offer services
- 23 high school, church, synagogue, mosque , onenngir network.
- 24 2008- Big Box retailers allowing people to sleep in cars overnight. Still available?