

Homeless Prevention and Diversion Resource List

Operator	Resource	Walk-Ins?	Hours of Operation	Eligibility Requirements	Location	Address	Website	Phone	Email
BASIC NEEDS									
Food and School Supplies									
North Valley Caring Services	Food Pantry	Yes	Every F 10-12 AM	Complete one-page intake form M-Th 9-3.	North Hills	15453 Rayen St, North Hills, CA	nvcsinc.org	818-891-0481	N/A
Burbank Temporary Aid Center	Food Pantry	Yes	T, W, Th 9-12, 1:30-5	Call for more information	Burbank	1304 W Burbank Blvd, Burbank, CA	burbanktemporaryaidcenter.org	818-848-2822	info@theBTAC.org
Los Angeles Food Pantry	Food Pantry Locator	Yes	Call or see website for information	Call or see website for information	Multiple	Multiple	https://www.lafoodbank.org/find-food/pantry-locator/	323-234-3030	Please Call
Department of Public Social Services	CalFresh/Food Stamps	Yes	M-F 8-5	Apply online or in-person	Multiple	Multiple	http://my.dps.lacounty.gov/dps/offices/default.cfm?orgid=325	818-701-8200	N/A
Burbank Unified School District	Student Transportation and School Supplies	Yes	M-F 7 AM-4 PM	Email for more information	Burbank	1900 W Olive Ave, Burbank, CA	burbankusd.org	818-729-4400	ivanzamudio@burbankusd.org
BEHAVIORAL HEALTH									
Youth Development, Mental Health, and Trauma Recovery									
Department of Mental Health	Network & brainstorm with hoarding specialists & peer advocates	Yes	Second Thursday of each month, 1-3 PM	Respect confidentiality; case presentations	Chatsworth	20151 Nordhoff St, Chatsworth, CA	dmh.lacounty.gov	213-351-7251	drmcdaniel@dmh.lacounty.gov
Department of Mental Health	Support group for people who hoard	No	Call or email for information	Orientation required; 15-week workshop series	Chatsworth	20151 Nordhoff St, Chatsworth, CA	dmh.lacounty.gov	213-351-7251	drmcdaniel@dmh.lacounty.gov
The Village Family Services	Drop-In Center, food, housing & mental health resources for youth 18-24	Yes	M-F 9:30-3:30 (drop-in) M-F 3:30-5:30 (appt only) Weekends 9-3	Call or go in-person for more information	North Hollywood	6801 Coldwater Cyn Ave, N Hollywood, CA	thevillagefs.org	818-755-8786	drop-in@thevillagefs.org
Multiple	Gang Prevention & Intervention		Call or email for information	Youth must have a connection to one of LA's designated GRYD zones; complete referral form	Multiple	Multiple	https://www.lagryd.org/refer	213-473-7796	https://www.lagryd.org/contact
Family Services Agency	Individual, Family, and Group Counseling	Yes	M-F 9-7, S 9-1	Complete a phone intake, followed by an in-person assessment	Burbank	2721 W Burbank Blvd, Burbank, CA	familyserviceagencyofburbank.org	818-845-7671	Please Call
Family Services Agency	Class for people who have committed domestic violence against others	Yes	M-F 9-7, S 9-1	Complete a phone intake, followed by an in-person assessment	Burbank	2721 W Burbank Blvd, Burbank, CA	familyserviceagencyofburbank.org	818-845-7671	Please Call
Family Services Agency	Class for people who have survived domestic violence	Yes	M-F 9-7, S 9-1	Complete a phone intake, followed by an in-person assessment	Burbank	2721 W Burbank Blvd, Burbank, CA	familyserviceagencyofburbank.org	818-845-7671	Please Call
Coalition Against Slavery and Trafficking-LA	Counseling & safety planning for trafficking survivors	Yes	Phone line is 24/7	Please Call	Various	3751 W 6th St #70308, Los Angeles, CA	castla.org	888-539-2373	info@castla.org
The Village Family Services	Support groups for Lesbian, Gay, Bi-sexual, Transgender, and Queer (LGBTQ) Youth	Yes	Th	Complete intake assessment; must be 18-25	North Hollywood	N/A	thevillagefs.org/lgbtq	818-755-8786	ProjectQ@thevillagefs.org
San Fernando Valley Community Mental Health Corp	Brief individual therapy, medication management, and case management	Yes	M-F 8-5	Must have MediCal. Call, complete screening with Officer of the Day, and wait 2-5 weeks for appointment.	North Hollywood	11631 Victory Blvd, N Hollywood, CA	https://www.movinglivesforward.org/program/macdonald-carey-east-valley-mental-health-center/	818-908-3855	Please Call
San Fernando Valley Community Mental Health Corp	Youth At Risk of Paranoia, Hallucinations, and Schizophrenia	No	M-T 8:30-6:30, W-F 8:30-4:30	Please leave a callback number. Non-citizens eligible. Ages 16-25	Van Nuys	14535 Sherman Circle St, Van Nuys, CA	https://www.movinglivesforward.org/program/center-for-the-assessment-and-prevention-of-prodromal-states-capps/	818-528-8887	Please Call

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San Fernando Valley Community Mental Health Corp	Intensive case management to support people w/ severe mental illness (limited space)	No	N/A	Homeless Services Liaison has referral form and can submit referrals to DMH.	Van Nuys	Multiple	https://www.movinglivesforward.org/program/adult-full-service-partnership-afsp/	818-238-5197	Please Call
Multiple	Child Development, including Early Head Start	Yes	N/A	Call for more information	Multiple	Multiple	http://labestbabies.org/downloads/ParentResourceSheet-English.pdf	1-866-613-3777	N/A
FINANCIAL Increasing Income, Decreasing Expenses, and Credit Counseling									
Haven Services	Credit Counseling	No	Call or email for information	Call or email for information	Seeking co-location sites in Valley	N/A	havenservices.org	213-375-4663	info@havenservices.org
Helping Hands Foundation	Benefits Enrollment	Yes	M-F 9-5	65+ years old, OR receiving Medicare, OR terminal illness	By phone and field-based	N/A	helpinghandsla.org	818-279-6580	info@helpinghandsla.org
Homestead	Convert garage to rental unit w/o upfront payment	Yes	Call or email for information	Homeowner seeking no-cost garage conversion	By phone and field-based	N/A	homestead.is	424-352-2476	connect@homestead.is
Landlord-Tenant Commission	Landlord-Tenant Mediation	Yes	First Monday of each month at 6:15 PM	Burbank landlord or tenant; Commission's findings are not legally binding. Landlord/tenant FAQ's available online; search for document 49445.	Burbank	150 N Third St, Burbank, CA	https://www.burbankca.gov/departments/community-development/housing-economic-development/housing/the-burbank-landlord-tenant-commission	818-238-5160	Please Call
LA Family Housing	Security Deposit/ First Month's Rent	Yes	M-F 8-12, 1-4	Do not attempt to call or email for information. Go in person. First-come, first-served. Bring ID, proof of income, and proof of assets (bank statement)	North Hollywood	7817 Lankershim Blvd (Households with less than 50% custody of minor children) 7843 Lankershim Blvd (Households with 50%+ custody of minors)	lafh.org	N/A	N/A
Chrysalis	Supportive Employment (with case management)	No	Call for information	Must arrive by 8 AM M-Th for orientation, followed by assessment and workshops	Pacoima, Downtown LA, Anaheim, and Santa Monica	13545 Van Nuys Blvd, Pacoima, CA 522 S Main St, Los Angeles, CA	changelives.org	818-794-4200 213-806-6300	Please Call
LA Valley College	Short-Term Job Training (2-6 weeks)	Yes	M-Th 8-4:30, F 8-3:30	Call or email for information; 90% placement rate	North Hollywood	ACA Building #1301 5800 Fulton Ave, Valley Glen, CA	https://lavc.edu/Workforce-Training/Workforce-Training.aspx	818-947-2941	Transportation: williatm3@lavc.edu Biotech: carmicky@lavc.edu Manufacturing: gutierrf@lavc.edu
Interfaith Refugee and Immigration Service	Refugee Employment	No	M-F 8-5	Please call	Atwater Village	3621 Brunswick Ave, Los Angeles, CA	iris.ladiocese.org	323-667-0489 ext 100	N/A
CCRC	Low-Cost Childcare	Yes	M 8-7, T-F 8-5	Can register online for waitlist. Families receiving TANF/CalWorks through DPSS should receive response to application within 30 days	Multiple	20001 Prairie St, Chatsworth, CA	ccrcca.org	818-717-1000	Please Call
Department of Public Social Services	Up to 48 months of cash assistance for low-income families with children	Yes	M-F 8-5	Please see p. 12 on the link to the left for more information on eligibility.	Multiple	Multiple	https://d3n8a8pro7vhmx.cloudfront.net/hungeractionla/pages/28/attachments/original/1528753775/LA_CO_PG_FINAL_May_2018.pdf?1528753775https://d3n8a8pro7vhmx.cloudfront.net/hungeractionla/pages/28/attachments/original/1528753775/LA_CO_PG_FINAL_May_2018.pdf?1528753775	818-701-8200	N/A

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LA Family Housing	Rent and Utility Arrears, Time-Limited Partial Rent Assistance	Yes	M-F 8-12, 1-4	Serving everyone except for adults between 18-24 years of age (18-24 years of age will be referred to Village Family Services). Do not attempt to call or email for information. Go in person. First-come, first-served. Bring ID, proof of income, copy of arrears and/or 3-Day Notice, and proof of assets (bank statement). Availability subject to funding. Tenant must be able to cover rent after rental assistance ends. Must complete CES intake.	North Hollywood	7817 Lankershim Blvd (Households with less than 50% custody of minor children) 7843 Lankershim Blvd (Households with 50%+ custody of minors)	lafh.org	N/A	N/A
The Village Family Services	Rent and Utility Arrears, Time-Limited Partial Rent Assistance	Yes	M-F 9:30-3:30 (drop-in) M-F 3:30-5:30 (appt only) Weekends 9-3	Call or go in-person for more information	North Hollywood	6801 Coldwater Cyn Ave, N Hollywood, CA	thevillagefs.org	818-755-8786	drop-in@thevillagefs.org
Neighborhood Legal Services	Consumer Debt Collection Clinic	No	Fri morning; appts only	Call M, T, Th, or F 9 AM-1 PM to make an appointment	Chatsworth	N/A	https://www.nlsla.org/projects/self-help-centers/	800-433-6251	N/A
Los Angeles County District Attorney	Relocation Funds for Violent Crime Victims	Yes	M-F 8 AM-5 PM	Must submit police report for qualifying crime & cooperate w/ investigation	Multiple	Multiple	http://da.co.la.ca.us/victims	800-380-3811	Please Call
LANGUAGE ACCESS									
Assistance With Government Benefit Applications for Non-English Speakers									
Armenian Relief Society	Translation and Benefits Application Assistance		M-F 9-5		Glendale	517 W Glenoaks Blvd, Glendale, CA	arswestusa.org	818-500-1343	arswestusa.org
LEGAL									
Restraining Orders and Eviction Prevention									
Neighborhood Legal Services	Legal Services to Prevent Evictions and/or Homelessness	No	N/A	Must complete CES intake prior to referral by CES providers (Ascencia & Village Family Services)	San Fernando/Santa Clarita Valleys	N/A	nlsla.org	N/A	N/A
Neighborhood Legal Services	Self-Help Eviction Services	Yes	M-Th 8:30 AM-12:30 PM and 1:30-4:30 PM, F 8:30 AM-12:30 PM	First-come, first-served; staffed by volunteers and Justice Corps students	Van Nuys	6230 Sylmar Ave #350, Van Nuys, CA	https://www.nlsla.org/projects/self-help-centers/	N/A	N/A
Neighborhood Legal Services	Self-Help Eviction Services	Yes	M-Th 8:30 AM-12:30 PM and 1:30-4:30 PM, F 8:30 AM-12:30 PM	First-come, first-served; staffed by volunteers and Justice Corps students	Chatsworth	9425 Penfield Ave #2501, Chatsworth, CA	https://www.nlsla.org/projects/self-help-centers/	N/A	N/A
Neighborhood Legal Services	Restraining Orders (to prevent homelessness)	No	N/A	Must complete CES intake prior to referral by CES providers (Ascencia & Village Family Services)	San Fernando/Santa Clarita Valleys	N/A	nlsla.org	N/A	N/A
Coalition Against Slavery and Trafficking-LA	Legal Services for Human Trafficking Survivors	Yes	Phone line is 24/7	Please Call	Various	3751 W 6th St #70308, Los Angeles, CA	castla.org	888-539-2373	info@castla.org
Interfaith Refugee and Immigration Service	Legal Assistance on Immigration and Refugee Cases	No	M-F 8-5	Adjustment of Status, Citizenship, please call	Atwater Village	3621 Brunswick Ave, Los Angeles, CA	iris.ladiocese.org	323-667-0489 ext 100	N/A
MEDICAL									
Insurance Enrollment, Substance Use Services, and Assisted Living									
Helping Hands Foundation	Medical case management for low-income, high-need older adults	Yes	M-F 9-5	65+ years old, OR receiving Medicare, OR terminal illness	By phone and field-based	N/A	helpinghandsla.org	818-279-6580	info@helpinghandsla.org

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Helping Hands Foundation	Medical Equipment Rental	Yes	M-F 9-5	65+ years old, OR receiving Medicare, OR terminal illness	By phone and field-based	N/A	helpinghandsla.org	818-279-6580	info@helpinghandsla.org
Helping Hands Foundation	Assisted Living Placement	Yes	M-F 9-5	65+ years old, OR receiving Medicare, OR terminal illness	By phone and field-based	N/A	helpinghandsla.org	818-279-6580	info@helpinghandsla.org
Department of Public Health	Report Mold, Insects, and Vermin; Request Inspection	Yes	N/A	Request a Health Department inspection online or by phone	Multiple	Multiple	https://ehservices.publichealth.lacounty.gov/servlet/guest?service=0&formId=4&saveAction=5	888-700-9995	Please Call
Department of Public Social Services	Low-Income Health Insurance	Yes	M-F 8-5	Apply online or in-person	Multiple	Multiple	http://my.dpss.lacounty.gov/dpss/offices/default.cfm?orgid=325	818-701-8200	N/A
Department of Health Services	Link patients exiting County Hospitals to clinics & follow-up	Yes	N/A	1-3 months of follow-up case management for patients approaching discharge from County hospitals with 2+ inpatient stays in last 12 months and qualifying factors like drug/ alcohol impairment OR 3+ inpatient stays for any reason	Multiple	14445 Olive View Dr, Sylmar, CA	http://dhs.lacounty.gov/wps/portal/dhs/lu/p/b1/04_sj9Q1Mjc2MjQyMjBwJ9CPyKssy0xPLMnMz0vMAfGjzOLdDAwM3P2dgo0MT E3MDBY9QkNC3IMsDPxNzYEKlpEVWJj6ORk4GpiY-It4mBg6mxoQ0h- uH4WqBNOEU0IKDKAKDHAARwN9P4_83FT93KgcS88sE0UAJAK8Aw!//dl4/d5/L2dJQSEVUUt3QS80SmtFL1o2X0YwMDBHT0JTMjBNTDMwQVJUQkVHSAwS1x/	747-210-3000	Please speak with DHS staff co-located at Olive View re: Transitions of Care program
Department of Health Services	Drug and Alcohol Treatment & Assistance Locating and Enrolling in Services	Yes	N/A	Must be open to services and meet requirements such as pregnancy, injecting drugs, court order, 2+ incarcerations, drug/alcohol related incarcerations, or inpatient stays over past year	Multiple	N/A	http://dhs.lacounty.gov/wps/portal/dhs/lu/p/b1/hcxLC4JAHATwTxT_2ZfacTK7aGybZR7IT2ECD4u0eevoEMJ4dwGfjPkqV7wWH DGuRB0IT- ER9uEezsOoXt3H103ANLSDkOewFtnVmn eYWdZS9Qf4NEFQYaUpVJtIKYW5_Jv9Lpg9 qDuAD8Cca0wcoGUFvT86INKGpYiqysb9R77tI3IbNE3nVG7w!//dl4/d5/L2dJQSEVUUt3QS80SmtFL1o2X0YwMDBHT0JTMjBNTDMwQVJUQkVHSAwS1x/	844-804-7500	Please Call
Los Angeles County District Attorney	Medical Expenses Reimbursement (Victims of Violent Crime)	Yes	M-F 8 AM-5 PM	Must submit police report for qualifying crime & cooperate w/ investigation	Multiple	Multiple	http://da.co.la.ca.us/victims	800-380-3811	Please Call
Tarzana Treatment Center	Enrollment into veterans' and Social Security (Disability) benefits	Yes	Call for information	Have to qualify for MediCal; generally have to earn less than \$1,200/month. Backup phone: 888-777-8565	Multiple	Multiple	https://ccalac.org/wordpress/wp-content/uploads/FactSheet_Countywide_Final_20171031-1.pdf	818-342-5897	Please Call
CA Department of Social Services	In-Home Supportive Services; Assistance with light housekeeping and tasks of daily living	Yes	Call for information	Must be eligible for SSI payments unless the barrier is income or citizenship/immigration status	Field-based	N/A	http://dpss.lacounty.gov/wps/portal/dpss/main/programs-and-services/in-home-supportive-services/consumers/lu/p/b1/hc7BDolwDAbgJyLTYEyuWyKTIU5dnLCLwcQQRCL8fmd3jAaeuqffM1fcNBEJInTIDJCEWpwU_vsu_br-6kd3tmxS46lUgsT45px5NoocspKYiwLoJmByuZYHEISCbMkM0uW7hW4bvDXUHUGN8dyG1au96IU9oA0wQXA6DF48c0H4J_hCLuNH28wuiG790X0A-IEzr/dl4/d5/L2dJQSEVUUt3QS80SmtFL1o2X0YwMDBHT0JTMjBNTDMwQVJUQkVHSAwS1x/	888-822-9622 or 888-944-4477	Please Call
Planned Parenthood	Family Planning and Reproductive Health	Yes	M 7-5, T 7-5, W 5:45-1:30, Th 8-5, F 8-5, S 8-4	Please call or see website for details on insurance, scheduling appointments, and walk-in hours	Van Nuys	7100 Van Nuys Blvd #108, Van Nuys, CA	https://www.plannedparenthood.org/health-center/california/van-nuys/91405/van-nuys-health-center-2234-90070	800-576-5544	Please Call