LAP SWIM RESERVATION PROCEDURES & POLICIES

LAP SWIM LIMITS

- Lap Swim is limited to a 45-minute reservation for all Lap Swim participants.
- Reservations can and will only be completed online at www.burbankparks.com. No in-person or phone reservations will be taken.
- Lap Swim is limited to two (2) participants per lane, entering at opposite ends at blue cones.
- Participants will be limited to registering for no more than two (2) reservation per day, and five (5) per week (7-day period).
- Participants that register for more than the permitted reservations will have additional reservations cancelled. Refunds will not be issued.
- Lane choices are on a first come, first served basis.
- Individuals requiring medical accommodations will take priority in lane assignment.
- **Snorkel use is prohibited unless on pre-approved medical accommodation.**
- Reservations will be given a ten (10) minute grace period once their reservation begins to check-in for their swim. If the individual does not show up, their spot will be given to an individual in the standby line.
- Loitering, sunbathing, stretching, dryland exercises, and conversating at the facility are prohibited.

STANDBY LINE

- Individuals who do not make an online reservation may opt to wait in at the standby line at the main entrance to the lobby.
- If participants do not show up to their reservation, individuals in the standby line may pay for admission.
- Reservation times will not be extended.

LAP SWIM PASSHOLDERS

- All Lap Swim passes are suspended for reservations and standby entrance. This includes 10 Visit, 30 Visit, Monthly, and Annual passes.
- Passholders who no longer wish to hold a pass are eligible for a refund based upon the remaining time/ uses of the pass. If refund is not requested, pass will remain paused and extension will be applied to the pass.
- **Pass refunds should be requested at BurbankAquatics@burbankca.gov.**

RESERVATION REFUND POLICY

- Refunds will not be issued for any cancelled or unattended reservations.
- Transfers will not be conducted.

COVID-19 POLICIES

- Facial coverings covering mouth and nose are required at all times inside and outside of the facility.
- Facial coverings may be removed upon entering the water of the pool or when using deck showers.
- Physical distance of six (6) feet is required at all times inside and outside of the facility.
- For any questions or further assistance please email BurbankAquatics@burbankca.gov.