



## LAP SWIM LIMITS

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- Lap Swim is limited to a 45-minute reservation for all **Lap Swim participants.**
- Reservations can and will only be completed online at [www.burbankparks.com](http://www.burbankparks.com). No in-person or phone reservations will be taken.
- Lap Swim is limited to **two (2) participants per lane, entering at opposite ends at blue cones.**
- Participants will be limited to registering for **no more than two (2) reservation per day, and five (5) per week (7-day period).**
- Participants that register for more than the permitted reservations will have additional reservations cancelled. Refunds will not be issued.
- Lane choices are on a first come, first served basis.
- Individuals requiring medical accommodations will take priority in lane assignment.
- **Snorkel use is prohibited unless on pre-approved medical accommodation.**
- Reservations will be given a ten (10) minute grace period once their reservation begins to check-in for their swim. If the individual does not show up, their spot will be given to an individual in the standby line.
- Loitering, sunbathing, stretching, dryland exercises, and conversating at the facility are prohibited.

## STANDBY LINE

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- Individuals who do not make an online reservation may opt to wait in at the standby line at the main entrance to the lobby.
- If participants do not show up to their reservation, individuals in the standby line may pay for admission.
- Reservation times will not be extended.

## LAP SWIM PASSHOLDERS

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- All Lap Swim passes are suspended for reservations and standby entrance. This includes 10 Visit, 30 Visit, Monthly, and Annual passes.
- Passholders who no longer wish to hold a pass are eligible for a refund based upon the remaining time/ uses of the pass. If refund is not requested, pass will remain paused and extension will be applied to the pass.
- **Pass refunds should be requested at [BurbankAquatics@burbankca.gov](mailto:BurbankAquatics@burbankca.gov).**

## RESERVATION REFUND POLICY

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- Refunds will not be issued for any cancelled or unattended reservations.
- Transfers will not be conducted.

## COVID-19 POLICIES

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- Facial coverings covering mouth and nose are required at all times inside and outside of the facility.
- Facial coverings may be removed upon entering the water of the pool or when using deck showers.
- Physical distance of six (6) feet is required at all times inside and outside of the facility.
- **For any questions or further assistance please email [BurbankAquatics@burbankca.gov](mailto:BurbankAquatics@burbankca.gov).**