

LAP SWIM RESERVATION PROCEDURES & POLICIES



LAP SWIM LIMITS

- Lap Swim is limited to a 45-minute reservation for all swimmers.
- Reservations can and will only be completed online at www.burbankparks.com. No in-person or phone reservations will be taken.
- Lap is limited to one (1) person per lane, entering only at blue cones.
- Participants will be limited to registering for no more than one (1) reservation per day, and five (5) per week (7-day period).
- Participants that register for more than the permitted reservations will have additional reservations cancelled. Refunds will not be issued.
- Lane choices are on a first come, first served basis.
- Individuals requiring medical accommodations will take priority in lane assignment.
- Reservations will be given a ten (10) minute grace period once their reservation begins to checkin for their swim. If the individual does not show up, their spot will be given to an individual in the standby line.

STANDBY LINE

- Individuals who do not make an online reservation may opt to wait in at the standby line at the main entrance to the lobby.
- If participants do not show up to their reservation, individuals in the standby line may pay for admission.
- Reservation times will not be extended.

LAP SWIM PASSHOLDERS

- All Lap Swim passes are suspended for reservations. This includes 10 Visit, 30 Visit, Monthly, and Annual passes.
- Passholders who no longer wish to hold a swim pass are eligible for a refund based upon the remaining time and use of the pass.

RESERVATION REFUND POLICY

- Refunds will not be issued for any cancelled or unattended reservations.
- Transfers will not be conducted.

COVID-19 POLICIES

- Facial coverings covering mouth and nose are required at all times inside and outside of the facility.
- Facial coverings may be doffed upon entering the water of the pool or when using deck showers
- Physical distance of six (6) feet is required at all times inside and outside of the facility.
- Snorkel use is prohibited, unless approved due to medical accommodation. Please send all accommodations requests to BurbankAquatics@burbankca.gov.