

As a not-for-profit City-owned utility, we take rate increases seriously and aim to keep them as low as possible while maintaining infrastructure and providing reliable services. While many of the factors mentioned before are out of our control, we're doing everything we can to minimize the impact on our community. That includes delaying the proposed rate increase until January when water and energy usage is low, supporting our residents and businesses with efficiency and conservation programs, and offering financial assistance to those in need.

BWP is committed to maintaining its hallmark of fiscal responsibility as we move forward together. Our goal is to continue delivering reliable, cost-effective, and sustainable service today and for future generations. We are thankful for our customers' support and confidence in us.

In the coming weeks we will share more details with our customers about the proposed rate increase, and its impact on bills. We will also share additional information about how all BWP customers can significantly lessen the impact of these changes through simple conservation steps, accessing bill management, and financial assistance programs.

At BWP we operate to benefit Burbank's residents and businesses, and we're here for you!

## WATER RATE FUNDS MORE THAN JUST YOUR WATER



The Burbank City Council will consider the proposed rate changes at a public hearing on **May 20, 2025, at 6 p.m.** If you'd like to view or participate in this meeting to provide comment on the proposed rate increases, please scan the QR code or visit [BurbankWaterAndPower.com/proposed-rates](https://BurbankWaterAndPower.com/proposed-rates).

If you have questions about the proposed rate changes, please contact BWP Customer Service at (818) 238-3700, Monday through Friday, from 7:30 a.m. to 5 p.m., or visit our website at [BurbankWaterAndPower.com/proposed-rates](https://BurbankWaterAndPower.com/proposed-rates).

Sincerely,

Mandip Samra, General Manager,  
Burbank Water and Power



## NOTICE OF PUBLIC HEARING TO CONSIDER INCREASES TO RATES AND CHARGES FOR WATER, SEWER, AND REFUSE SERVICES

This notice is to inform you that a public hearing will be held on **May 20, 2025, at 6:00 p.m.** in the City of Burbank Council Chambers, 275 E. Olive Ave., Burbank, California 91502, at which the Burbank City Council will consider proposed increases for certain rates and charges for **fiscal year 2025-2026 and 2026-2027. If approved, certain fees and charges for water services will be increased on January 1, 2026, and January 1, 2027; and for sewer and refuse services it will be increased effective July 1, 2025, and January 1, 2027.** Any interested person may appear and be heard on any matter relating to the proposed increases to water, sewer, and refuse rates and charges. Any property owner or property tenant that is directly responsible for payment of water and refuse rates and charges may submit a written protest against the proposed rate increases.

The increases for water services are necessary to recover the increased costs of purchased water, operations and maintenance, and capital improvement programs for maintaining and modernizing Burbank's water infrastructure. The proposed increases in sewer charges are due to increased contractual charges from the City of Los Angeles for sewage treatment services, capital improvement projects, and increased operations and maintenance costs related to the Burbank Water Reclamation Plant (BWRP). The refuse collection fee increases are needed to meet rising operational costs, particularly those associated with new State mandates, and to continue providing comprehensive refuse services that include household trash disposal, green waste composting, recyclable collection and processing, and bulky item pick-ups. If approved, all billing periods beginning after July 1, 2025, will receive the new rates for sewer and refuse services, and for water services after January 1, 2026. For the typical customer, the proposed fees and charges reflect monthly increases of approximately **\$13.76 for water services** (1" meter billed for 12,000 gallons), **\$1.70 for single-family residential sewer services**, and **\$3.13 for refuse services** (64 gallon container).

For more information call **(818) 238-3700**. The rates and charges adopted by the Burbank City Council may be lower but will not exceed the proposed rates and charges listed on the inside of this document.

### How to Submit a Written Protest Before the Public Hearing

Written protests will be considered if submitted by the close of the public hearing on May 20, 2025, to the City Clerk's office at Burbank City Hall, 275 E. Olive Ave., Burbank, CA, 91502. Submissions can also be made via email to [CityClerks@burbankca.gov](mailto:CityClerks@burbankca.gov). The City Council cannot adopt the proposed rate increases if a majority protest exists.

### Statute of Limitations on Challenging Water/Sewer Fees and Charges

SB323 (Govt Code Section 53759) provides that any challenge to new, increased, modified, or extended fees or charges for water or sewer must be made within 120 days of the later of final approval or the effective date of such fees or charges.

## HOW TO PARTICIPATE IN THE PUBLIC HEARING

	Attend in-person at: <b>Burbank City Hall Council Chamber</b> 275 E. Olive Ave., Burbank, CA 91502		Call in directly to the meeting on May 20, 2025, at <b>(818) 238-3335</b>
	Leave an e-comment on the City webpage starting on May 15, 2025, at <a href="https://burbankca.gov/ecomments">burbankca.gov/ecomments</a>		Email the City Clerk's office at <a href="mailto:CityClerks@burbankca.gov">CityClerks@burbankca.gov</a>

For more information, visit [BurbankWaterAndPower.com/proposed-rates](https://BurbankWaterAndPower.com/proposed-rates)

## DEAR VALUED CUSTOMER,

To ensure the continued delivery of reliable electric and water services to the Burbank community by investing in infrastructure and promoting long-term sustainability, beginning January 1, 2026, BWP is proposing an electric system average rate increase of 9.9% and a water system average rate increase of 14%. An identical increase is proposed for the following year to take effect on January 1, 2027. These are maximum proposed rates—lower rates could be established during the public hearing process.

The cost of providing our community with reliable and sustainable services continues to rise. This includes maintaining the equipment and parts that keep our lights on and the water flowing, investing in our infrastructure, securing long-term sources of renewable energy, and purchasing the water we serve to our customers.

As an example of these increased costs, BWP is expecting to pay up to 21% more for imported water in 2026 compared to 2024. Burbank is 100% reliant on imported water purchased from the Metropolitan Water District of Southern California, which is routinely subject to rate increases.

Looking ahead, we know that climate change is one of the biggest challenges of our time. A challenge that will require a generational investment in our water and power delivery infrastructure. BWP is driving towards a greenhouse gas-free power supply by 2045, as mandated by the State of California. We are 100% committed to meeting this goal—an investment that is costly, but well worth the benefits to our community if we are to continue providing reliable services.

## RESIDENTIAL WATER BILL IMPACTS

\*1 Hundred Cubic Feet (HCF) = 748 Gallons

PROPERTY SIZE & LANDSCAPING	Small Single-Family With Little Turf Grass	Medium Single-Family With Native Landscaping	Medium Single-Family With Turf Grass	Large Single-Family With Pool and Turf Grass
	-6,000 Gallons 8 HCF/MONTH*	-9,000 Gallons 12 HCF/MONTH	-12,000 Gallons 16 HCF/MONTH	-19,000 Gallons 26 HCF/MONTH
FY 24-25	\$52.77 +\$8.89	\$75.64 +\$11.37	\$98.51 +\$13.76	\$160.12 +\$20.26
FY 25-26	\$61.66 +\$7.10	\$87.01 +\$9.79	\$112.27 +\$12.49	\$180.38 +\$19.98
FY 26-27	\$68.76 -25% of customers use less	\$96.80 -50% of customers use less	\$124.76 average customer	\$200.36 -75% of customers use less

Letter continued inside.

BWP is proposing a 14% increase in water rates starting January 1, 2026. On January 1, 2027, the proposed rate increases are 14% for water. The tables below show the current rate or charge and the proposed new rate or charge subject to Proposition 218.

### Potable Water Rates and Charges

$$\text{Total Monthly Water Bill} = \text{Water Availability Charge (per meter)} + \text{Water Cost Adjustment Charge (per HCF)} + \text{Customer-Type Quantity Charge (per HCF)}$$

Customers with Private Fire Service also pay a monthly Private Fire Protection Service Charge.

#### Water Availability Charge

Meter Connection Size	Current (Per Meter Per Month)	Proposed Rate (January 1, 2026)	Proposed Rate (January 1, 2027)
1" or Smaller Meter	\$19.25	\$24.87	\$28.63
1 1/2" Meter	\$46.01	\$59.44	\$68.42
2" Meter	\$68.67	\$88.72	\$102.12
3" Meter	\$172.53	\$222.91	\$256.57
4" Meter	\$291.50	\$376.62	\$431.49
6" Meter	\$612.52	\$791.38	\$910.88
8" Meter	\$1,065.74	\$1,376.94	\$1,584.86
10" Meter	\$1,594.47	\$2,060.06	\$2,371.13
12" Meter	\$2,009.91	\$2,596.80	\$2,988.92
14" Meter	\$2,840.81	\$3,670.33	\$4,224.55

#### Private Fire Protection Service Charge

Applies only to customers with Private Fire Service

Meter Connection Size	Current (Per Meter Per Month)	Proposed Rate (January 1, 2026)	Proposed Rate (January 1, 2027)
2" or Smaller	\$11.70	\$13.07	\$15.04
4"	\$24.84	\$27.74	\$31.93
6"	\$54.73	\$61.12	\$70.35
8"	\$106.25	\$118.66	\$136.58
10"	\$183.76	\$205.22	\$236.21
12"	\$291.19	\$325.20	\$374.31

#### Water Main Replacement Fee

Size	Current	Proposed Rate (January 1, 2026)	Proposed Rate (January 1, 2027)
8" Main	\$125.00	\$155	\$155
12" Main	\$175.00	\$220	\$220

<sup>1</sup> HCF = Hundred Cubic Feet or 748 gallons.

<sup>2</sup> Water Availability charges also apply to Recycled Water Rates.

<sup>3</sup> MPWM = Minimum per water meter

#### Water Cost Adjustment Charge (WCAC)

Current Structure	Current (Per HCF)	Proposed Rate (January 1, 2026)	Proposed Rate (January 1, 2027)
All HCF	\$2.592	\$2.825	\$2.973

#### Quantity Charges (By Customer Type)

Customer Type	Tiers	Current (Per HCF)	Proposed (January 1, 2026)	Proposed (January 1, 2027)
Single Family Residential	0.01 to 8 HCF	\$1.598	\$1.785	\$2.055
	8.01 to 20 HCF	\$3.126	\$3.491	\$4.018
	Over 20 HCF	\$3.864	\$4.315	\$4.967
Customer Type	Unit	Current (Per HCF)	Proposed (January 1, 2026)	Proposed (January 1, 2027)
Multi-Family Residential	100 Cubic Feet	\$1.514	\$1.691	\$1.946
Commercial & Industrial/City	100 Cubic Feet	\$1.597	\$1.784	\$2.053
Irrigation	100 Cubic Feet	\$2.279	\$2.545	\$2.929
Temporary Potable	100 Cubic Feet	\$2.279	\$2.545	\$2.929
Private Fire Service	100 Cubic Feet	\$0.513	\$0.573	\$0.660

### Recycled Water Rates and Charges

$$\text{Total Monthly Water Bill} = \text{Water Availability Charge (per meter)} + \text{Recycled Water Quantity Charge (per HCF)}$$

#### Recycled Water Quantity Charge

Current Structure	Current (Per HCF)	Proposed (January 1, 2026)	Proposed (January 1, 2027)
All HCF	\$3.717	\$4.151	\$4.778

### Sewer Charges

Burbank Public Works is proposing a 6% increase in Sewer rates starting on July 1, 2025, and a 6% increase starting on January 1, 2027. The table below shows the current rate or charge and the proposed new rate or charge subject to Proposition 218.

#### Industrial Waste Disposal

Annual Inspection Fee (each)	Current Rate	Proposed Rate (July 1, 2025)	Proposed Rate (January 1, 2027)
Class I Discharger	\$484.32	\$513.38	\$544.18
Class II Discharger	\$1,017.18	\$1,078.21	\$1,142.90
Class III Discharger	\$3,142.00	\$3,330.52	\$3,530.35
Class IV Discharger	\$9,156.83	\$9,706.24	\$10,288.61
Class IV Batch	\$3,053.75	\$3,236.98	\$3,431.20
<b>Group 1 - Residential (per each dwelling unit) (month)</b>			
Single-Family Residential	\$28.31	\$30.01	\$31.81
Multi-Family Residential	\$24.14	\$25.59	\$27.13
<b>Group 2 - Commercial/Industrial (HCF)</b>			
(\$27.22 MPWM) <sup>1</sup>	\$2.41	\$2.55	\$2.70
<b>Group 3 - Commercial/Industrial (HCF)</b>			
(\$43.18 MPWM)	\$4.50	\$4.77	\$5.06
Waste Containment Disposal by Hauling (WCDH)	\$206.30	\$218.68	\$231.80
Federal Categorical Waste Containment (FCW)	\$638.77	\$677.10	\$717.73
<b>Group 4 - Commercial/Industrial (HCF)</b>			
(\$77.51 MPWM)	\$8.53	\$9.04	\$9.58
<b>Group 5 - Institutional (pupil/month)</b>			
Schools - Elementary	\$0.78	\$0.83	\$0.88
Schools - Other	\$1.52	\$1.61	\$1.71
<b>Group 6 - Large Volume Users</b>			
Flow (per 1,000 gallons)	\$1.96	\$2.08	\$2.20
Biochemical Oxygen Demand (BOD) (per pound/organic materials)	\$0.78	\$0.83	\$0.88
Suspended Solids (SS) (pound/solids)	\$0.64	\$0.68	\$0.72

### Financial Assistance Programs

To help our neighbors who might need financial assistance, we will continue to support the Burbank community and offer programs to help. Learn more about these programs at [BurbankWaterAndPower.com/financial-assistance](https://www.burbankwaterandpower.com/financial-assistance).

- ▶ The **Burbank Utility Service Subsidy (BUSS) Program** provides a 12% monthly discount on electric service to income-qualified residents. A family of four earning less than \$99,870/year will qualify.
- ▶ Our **Project Share Program** provides up to \$100 bill credit to income-qualified residents who need temporary assistance with their utility bill.

### Refuse Charges

Burbank Public Works is proposing an 8% increase in Refuse rates starting on July 1, 2025, and an 8% increase starting on January 1, 2027. The tables below show the current rate or charge and the proposed new rate or charge subject to Proposition 218.

#### Residential and Commercial Premises

Refuse Automated Carts—each (month)				One Time Charge for Replacement Cart			
Container	Current Rate	Proposed Rate (July 1, 2025)	Proposed Rate (January 1, 2027)	Container	Current Rate	Proposed Rate (July 1, 2025)	Proposed Rate (January 1, 2027)
32 Gallon	\$21.42	\$23.13	\$24.98	32 Gallon	\$80.62	\$87.07	\$94.04
64 Gallon	\$39.15	\$42.28	\$45.66	64 Gallon	\$89.11	\$96.24	\$103.94
96 Gallon	\$61.83	\$66.78	\$72.12	96 Gallon	\$106.07	\$114.56	\$123.72

#### Rental Fees for Bins Furnished for Horse Manure Diversion Collection at Residential Premises (month) (1 pick-up/week)

Horse Manure Containers	Current Rate	Proposed Rate (July 1, 2025)	Proposed Rate (January 1, 2027)
64 Gallon	\$33.71	\$36.41	\$39.32
96 Gallon	\$50.56	\$54.60	\$58.97
2 Cubic Yards (Bin Only No Black Container 1 Day)	\$101.12	\$109.21	\$117.95
Each additional pick-up day per week (month)	\$67.42	\$72.81	\$78.63

**NOTE:** These fees are for bin rental only and shall be billed and collected in addition to the fee imposed on residential accounts. Residents opting for manure containers or bins may not co-mingle trash with manure.

#### Other Solid Waste Fees (month)

	Current Rate	Proposed Rate (July 1, 2025)	Proposed Rate (January 1, 2027)
Multi-family with Residence & Commercial/Industrial	\$10.99	\$10.99	\$10.99
Other Residential Dwellings (month): Apartment houses, flats, duplexes, bungalow courts, and multiple dwellings with City bin service.	\$31.30	\$31.30	\$31.30
Bin Handling Fee (month)	\$15.31	\$16.53	\$17.85

**NOTE:** Prior to obtaining an additional cart of any given color, customers must move into the largest cart size possible.

- ▶ BWP's **Lifeline Program** offers income-qualified customers a reduced electric rate and exemptions from the monthly customer service charge and the Utility User's Tax (about a 40% discount). In addition to income qualifications, applicants must have someone in the household that is 62 years old or permanently disabled.
- ▶ The **Life Support Program** offers BWP customers who require life support equipment in their homes an exemption from the Utility User's Tax on their bill.
- ▶ BWP's **Budget Billing Program** will calculate the monthly average of your past 12 months of electric and water use totals to determine a fixed monthly amount that you will pay for the next 12 months. This program aims to level out spikes in bills that typically occur in summer months when usage is highest.

BWP also offers many energy and water efficiency programs to help you conserve resources and save on your bill. For a complete list of programs, visit [BurbankWaterAndPower.com/rebates-and-incentives](https://www.burbankwaterandpower.com/rebates-and-incentives).