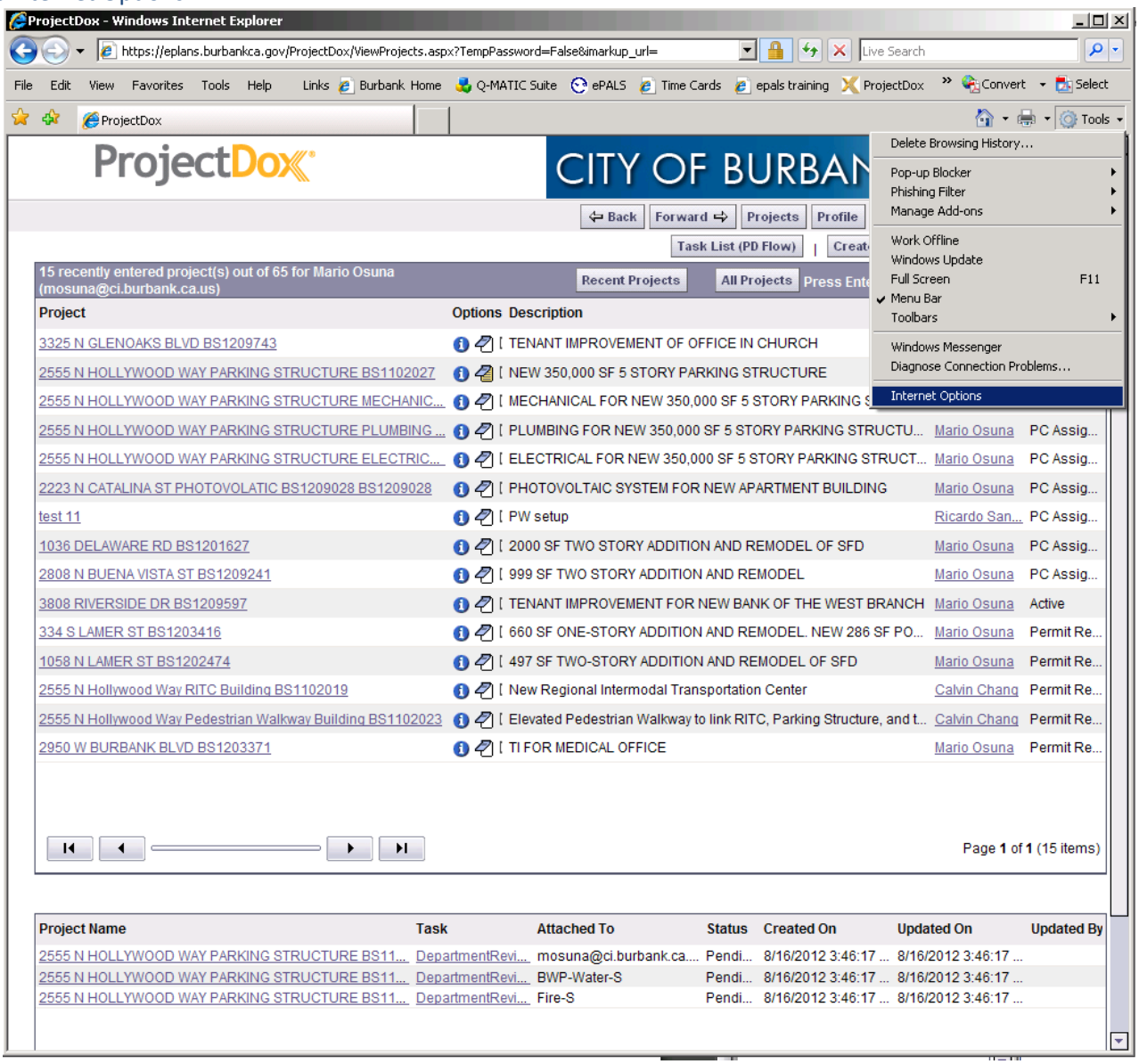
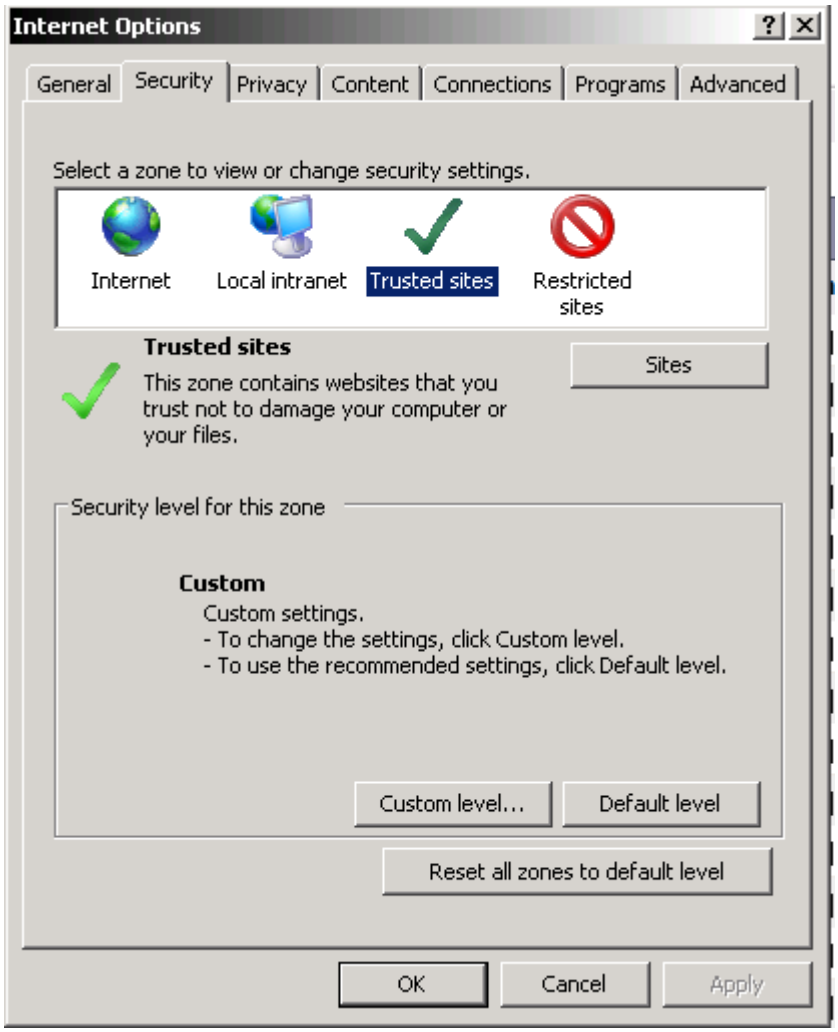
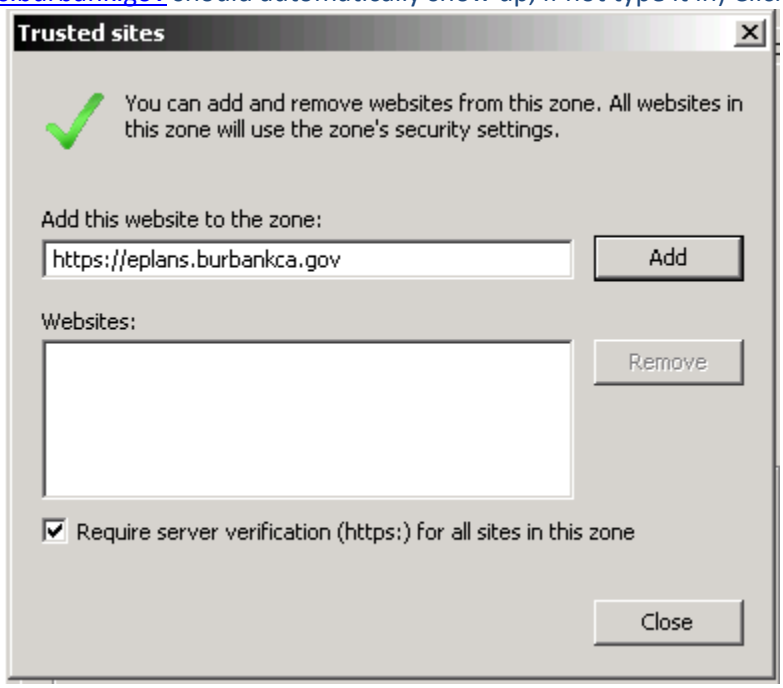
For Brava Server Communication Error
ePlans website must be added to Internet Explorer's list of trusted webites.

>Click on Tools menu
>Select Internet Options



>Click on Security Tab
>Click on Trusted Sites icon
>Click on Sites button



>(the address https://eplans.burbank.gov should automatically show up, if not type it in) Click Add button