

# Homelessness in Our Community

A meeting with Residents, Businesses & Community Members

Providence Saint Joseph Medical Center  
501 S. Buena Vista Street Burbank CA 91505  
Hope Conference Room

Wednesday 8/21/2017  
6:00 pm – 8:15 pm  
39 Attendees

## Methodology

The entire audience was divided into work groups. Each group conducted two rounds of brainstorming on finding effective solutions to combatting homelessness. The key topics included:

1. What are the issues and concerns related to homelessness in our community?
2. What should be the measures to gauge our success as we address the issue of homelessness in our community?

After each round of brainstorming, each member in the audience used sticky dots to cast their votes at his/her own table.

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## Community Issues & Concerns Ranked by Priority

	Brainstormed Issues & Concerns	Number of Votes
Team 1	Resources/ Services	5 or more
	Access to health/Safety	5 or more
	Crime	3 - 4
	Facilities	2 or less
	Image	2 or less
	Policies	2 or less
	Belonging/ Storage	2 or less
	Communication	2 or less
Team 2	Quality of life	5 or more
	Medical/Mental health	5 or more
	Affordable Housing	3-4
	Addiction	2 or less
	Employment Resources	2 or less
	Education	2 or less
	Discrimination	2 or less
	Crime	2 or less
Team 3	Resources/Programs/Education	3 – 4
	Housing	2 or less
	Law enforcement	2 or less
	Mental Health	2 or less
Team 4	Available housing	3-4
	Community Education	3-4
	Access to education	3-4
	Public/ Community safety	2 or less
	Lack of basic needs resources	2 or less
	Safety of homeless	2 or less
Team 5	Housing	3-4
	Education/Social	3-4
	Health/Safety	2 or less
	Jobs	2 or less
	Mental/Behavioral health	2 or less
	Resources	2 or less
Team 6	Shelter	5 or more
	Treatment for substance abuse & mental health	5 or more
	Medical	5 or more
	Financial Assistance	5 or more
	Public Safety	5 or more
	Work	2 or less
	Pets	2 or less
	Parking/vehicles	2 or less

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	Children	2or less
	Invisible to the Community	2 or less
	Sanitation	2or less
	Misc/Food/Education	2 or less
	Resources/ Outreach	2 or less

### Key Measures of Success

1. Increase in program participations & job services
2. Business increasing employment for homeless
3. reduced hospitalizations
4. reduced city dept. expenses
5. crime decreasing reduced police calls
6. increased family headcount in residence faster throughout in housing
7. placement waitlist shrinks
8. # families staying homed long term
9. kids who have been doing better in school
10. count number goes down
11. # of people in emergency room / PD who are homeless
12. schools report # of consistent days in school
13. Jobs/ self sufficiency of program members (5?) years later.
14. MORE AFFORDABLE HOUSING AVAILABLE
15. Appropriate referrals top appropriate places
16. % of people who are aware of resources
17. Community center of resources for homeless like senior center
18. Winter Shelter
19. More Housing
20. Winter Shelter
21. MORE AFFORDABLE HOUSING AVAILABLE
22. More Housing
23. Fewer request for help to city 137 ac etc.
24. Less Count
25. 10% reduction in homelessness in 1 year
26. See less Homeless
27. Less Homeless People
28. Decrease in Homeless
29. Less people visible on streets

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30. City of Burbank grants help to people
31. More Fed + State Funding
32. More people in social programs
33. more programs for mental health
34. more mental health facilities
35. programs 4 people who really want to change
36. more programs for the homeless
37. resource programs
38. increase people served in all areas
39. More Business involvement
40. Increase in securing jobs
41. fewer homeless
42. fewer homeless
43. 3 kinds of homeless 1 panhandlers 2 homeless w/ addictions 3 homeless because of circumstance
44. less people living in cars
45. less people living in campers
46. Fewer encampments
47. Visible reduction of people sleeping on the streets
48. Cleaner streets
49. more housing for not only single people- how about couples
50. Employment
51. Increase in funding services, decrease in homeless population cooperative efforts Changing agencies
52. Services for substance abuse population
53. Reduce by 2% the # of homeless people living in Burbank by locating resources
54. Measure community support for homeless assistance - e.g. local businesses buy - ins for providing jobs & resources
55. 1 # of resources/ Services available 2 # of homeless contacted & served (utilization rate) 3 Reduction in net number of homeless
56. measure the change on attitude towards homeless by continuing to have structured town hall meetings where ideas are exchanged (Via Surveys)
57. A method to track how long someone remains in permanent housing with objective of minimizing recidivisms
58. % of community members who are knowledgeable about homelessness because of city efforts
59. increase in public awareness of city efforts to aid homeless
60. Increase in social awareness of the helping efforts toward homelessness and how you can help throughout internet local flyers mini billboards stoves shops.
61. Compassion + acceptance tolerance is more widespread as education is broadband
62. # of individuals homeless consoled by social workers per month
63. #of partnerships to provide mental health services for chronically homeless
64. # of shelter beds available each night for homeless

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65. Building 50 low income units each year or 10 % of how development has low income housing
66. Generating funding to build low income housing w/ developer or permit fees.
67. establish program where homeless can store their belongings during the day
68. Monitor and track a select # of homeless and follow up with a report on their success or failure
69. Creation of a job path program for homeless individuals \_\_\_\_\_ # of success stories
70. Creation of annual assessment system of homeless plan to determine effectiveness + to make adjustments accordingly
71. Creation of community network that would find ways to compile resources for individuals homeless- "crowd sourcing"
72. 50 homeless out of 230 assisted out of homeless annually by being "Sponsored" by community members who will provide resources (funding, housing, housewares etc. )
73. Fewer homeless on the Streets
74. Reduction in number of homeless
75. no one is on the street or park calling it home
76. 30 % decrease in homeless numbers for Burbank each year.

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## Outstanding (Parking Lot) Items

1. Where are the proposed areas for affordable housing?
2. OLD IKEA PROPERTY- Shelter services??
3. Housing First Model
4. Leverage k-12.org/ online learning for families for families dealing with homelessness.
5. Easy to find, private clickable "Quiz" to make recommendations on services available to you. (Ex: single Mom, 2kids leaving dom. Violence situation)
6. Coalition Building
7. Service Hours for public school kids. Help Community. Learn Empathy.
8. Community Garden/ Orchard Food pantries on lards.
9. Social Enterprise Models (e.g. Downtown street team, Homeboy Industries.)
10. Compile Best practices (Models from other communities)
11. Healthy Food at Pantries. (Harvest, Nutrition, Education)
12. Advertise Burbank Homeless Web Page & Success in the press or social media.
13. Homeless data base
14. Working wardrobes ORANGE COUNTY Dress for Success LOS ANGELES
15. MOBILE TRIAGE CENTERS
16. Is the city of Burbank going to be involved in putting homeless in the residential homes of Burbank?
17. What are the requirements for affordable housing?
18. Leveraging Resources - Philanthropy - Community Foundation - ROLE: Coordinating Services Burbank Centric Untapped \$  
Bring people to table