



150 N. THIRD STREET
BURBANK, CA 91502

For Applicants Checking Their Status on the Waiting List

If you are an applicant on the Burbank Housing Authority's waiting list and would like to check your status, please log on to Assistance Connect at www.assistancecheck.com. This secure online service will allow you to check your status on the waiting list as well as make any other necessary changes. In order to use Assistance Connect, you must first create an account. In order to do so, log on to the website and simply click on "Create an applicant account" and follow the instructions on the screen.

Applicants Reporting Changes

Applicants on the waiting list should report changes of their address, telephone number, email address, income and/or household composition. An applicant may report these changes by going to www.assistancecheck.com and creating an applicant account as noted above.

If you are unable to check your status online or report changes to your account, you may also print and complete a [Change Request Form](#), which can be found under Additional Information on the homepage. You can mail or drop off your completed Change Request Form at our office located at the following address.

Burbank Housing Authority
150 N. Third Street, 2nd Floor
Burbank, CA 91502

Lastly, an applicant may visit our office in person to complete changes to their application.

If you have any questions or concerns, you may contact the Burbank Housing Authority at 818.238.5160.