

**RESIDENT ADVISORY BOARD (RAB)
QUESTIONS AND ANSWERS
February 18, 2020**

Q: What is tolling?

A: Once the household submits a completed Request Tenancy Approval (RTA), we stop the clock on the voucher term until the time the Housing Authority approves or denies the request. For example, if a unit requires extensive plumbing repairs and the landlord is not willing to make the required repairs, the Housing Authority will notify the household that the unit cannot be approved. The voucher term resumes with the remaining days with a new expiration date.

Q: What happens if there is a rent increase above the payment standard?

A: When the contract unit rent increases above the payment standard the tenant's portion of rent will increase.

Q: After the initial one year lease expires, does the landlord have to rent month-to-month or can he provide another lease?

A: Yes, the owner can provide another lease, if he so chooses, although the Housing Authority's contract will be month-to-month.

Q: Is there a website to find Section 8 rental listings in Burbank?

A: No, however, the City of Burbank's website has a section with resources for affordable housing in the city of Burbank. The Housing Authority also keeps a list of available rentals within the city that the landlord is willing to rent to Section 8 participants. Participants are advised to utilize additional resources such as Westside Rentals, Craigslist, Pennysaver, etc. when searching for rental properties.

Q: What is the Section 8 rental limit?

A: The maximum rental limit is based on the payment standard, voucher size, income and utility allowance. Please contact your case manager for case-specific information or our website for general information.

Q: How does the waiting lists work for the senior buildings and why do they take so long?

A: The senior buildings in the community are individually managed by their own property management staff. All questions and concerns must be handled directly with the individual properties. The City of Burbank is not directly involved in the management of these waiting lists.